CENTRAL MISSISSIPPI PDD AREA AGENCY ON AGING

REQUEST FOR PROPOSAL

FOR

Home Delivered Meals

FISCAL YEAR OCTOBER 1, 2019 - SEPTEMBER 30, 2020

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^{*}Completed forms must be returned as part of proposal for funding.

Title III of the Older Americans Act of 1965 as amended and the Social Services Block Grant authorizes the Area Agency on Aging to provide an array of support services to older Mississippians 60 years of age and above. The Area Agency on Aging has been designated as the oversight agency to ensure that services are provided based upon the objectives in the area plan. Therefore, providers are needed to perform services for older Mississippians who are in the greatest social and economic need.

Programmatic Requirements:

<u>Home-Delivered Meal</u> services are to be provided as outlined in the Quality Assurance Standards (B. Eligibility) Attachment B. A Screening Form, indicated as Attachment K to this proposal package, is administered by the provider to determine eligibility and to maintain the waiting list.

Home-Delivered Meals will be provided to homebound individuals by the statewide meal vendor. The estimated FY 2020 rate to be indicated in the budget for each meal will be as follows for the type of meal indicated.

Type	Rate per Meal
Bulk	\$2.917
Pre-Plated	\$3.329
Box/Picnic	\$2.917
Shelf-Stable	\$3.329

* The NSIP rate of \$.80 should be deducted from the above amounts in determining the amount to be budgeted for meals.

The geographic areas where these home delivered meal services may be provided are all the counties within the Central Mississippi Area Agency on Aging service area. This includes the following counties: Copiah, Hinds, Madison, Rankin, Simpson, Warren, and Yazoo.

<u>Home Delivered Meals</u> services are to be located as outlined in the Quality Assurance Standards for The Older Adult Nutrition Program (E. Location) Attachment B.

A home delivered meal is a hot or other appropriate meal provided to an eligible homebound person in his/her home. Meals provide a minimum of thirty-three and one-third percent (33^{1/3}%) of the dietary reference intakes as established by the Food and Nutrition Board of the National Research Council of the National Academy of Sciences (OAA, Section 339(2) (A)).

The primary purpose of the Home Delivered Meals service are as follows:

- Provide eligible homebound, functionally impaired persons, particularly those in greatest economic and social need, low-income minorities older individuals with limited English proficiency and those at nutritional risk with five (5) or more nutritious meals per week at the lowest reasonable cost.
- Enable eligible persons to maintain their self-sufficiency and quality of life, remain at home as long as possible, and avoid or delay institutionalization.
- To promote the health and well-being of older individuals by assisting such individuals to gain access to nutrition and other disease prevention and health promotion services to delay the onset of adverse health conditions resulting from poor nutrition.

Special Requirements:

Home Delivered Meals services must be provided in compliance with the Quality Assurance Standards, which are indicated as Attachment B to this proposal package.

Match Requirements:

* The amount of the match to be provided to the AAA by Counties, Cities or other sources is undeterminable at this time.

The minimal percent of non-federal match required on the federal funds that will be used to pay for services is as follows for the source of funds and service indicated:

Sources of Funds	Percent of Match		
Title III CII	10%		

This match is to be provided by the proposer. The match may be in the form of cash from local resources (nonfederal) such as funds from cities and counties or from funds earned by the proposer. In-kind match may also be used to meet the match requirement. In-kind match is derived from donated expenditures that if the items were not available at any cost, expenses would have to be paid in order to provide the service. For example, if volunteers are available for the homemaker service, the fair labor market value of volunteer time or if building space is donated to house the homemaker staff, the fair rental value of the donated building space can be used as match on the homemaker service funds. Match is not required on client contributions/program income, which is addressed below.

Services must be targeted to low income, minority clients who are in the greatest social and economic need. As clients are referred for services and eligibility is determined, a waiting list must be maintained to ensure that the highest priority client is placed at the top of the waiting list.

Clients cannot be charged for services. However, each client must be afforded an opportunity to contribute to the cost of the service and the amount contributed must be kept confidential. Proposers must include a minimum of 1% of the total budget as program income. Client contributions must be safeguarded in compliance with the Program Income Policy, which is indicated as Attachment C to this proposal package. Also, client contributions must be used to expand the service for which the contribution was made and must be expended first, prior to expenditure of Federal and/or State or Local funds.

Funding for services will depend upon availability of approved Federal and/or State funds.

General Information:

The name, address and telephone number for the person to contact regarding this proposal package is as follows:

Chelsea B. Crittle, PhD
Central MS Planning and Development District
Area Agency on Aging
P.O. Box 4935
Jackson, MS 39296-4935

Telephone Number: (601) 981-1516 ext. 230

Fax Number: (601) 981-1515 Email: ccrittle@cmpdd.org

Title III CII will provide the funding for this service.

All expenditures required to provide these services in compliance with the Quality Assurance Standard will be allowed. All expenditures must be reasonable and necessary to provide the service wherein the expense is budgeted and must be incurred in compliance with applicable Federal and/or State regulations governing the expenditure of these funds. All expenditures required to provide these services must be indicated in the budget, which is addressed below. The applicable Executive Orders, Federal Regulations, and Office of Management and Budget (OMB) Circulars must be adhered to.

Contracts for home delivered meals services will be based upon performance with a cost per unit of service.

The method of payment for home delivered meals services will be a fixed-price per unit of service basis pending availability of funds. This means that Central Mississippi Area Agency on Aging intends to pay the provider selected to perform the services outlined in the RFP at a fixed price for each unit of service provided, pending the availability of funds. Payments will be made monthly upon receipt of the monthly reporting worksheet as outlined in the core contract model which is indicated as

Attachment D to this proposal package. Contracts for home delivered meals services will be awarded based upon performance and unit cost. The proposed cost per unit of service will be considered in the evaluation of the response to the RFP. In no instance will Central MS Area Agency on Aging provide funds to the provider in an amount that exceeds the agreed upon and contracted amount.

Proposal Deadlines:

There will be one training session covering the RFP process. It is an opportunity to understand the requirements of the RFP and ask any questions you may have.

The training session will be held at the following location:

June 24, 2019: CMPDD Office 10:00 am -12:00 pm 1170 Lakeland Drive, Jackson, MS 39216

The AAA must receive proposals no later than <u>July 18, 2019 by 4:00 p.m.</u> to be considered for funding. The proposal should be delivered by hand or certified mail. The proposer shall place the proposal in a sealed envelope marked "PROPOSAL". If mailing proposals to the AAA, time for delivery must be allowed and proposals must be sent by certified mail with a return receipt requested. If delivering proposals to the AAA, retain the receipt issued by the AAA staff member.

Proposals will be opened on <u>July 24, 2019</u> at <u>10:00 a.m.</u> At the following location:

Central Mississippi Planning and Development District 1170 Lakeland Drive Jackson, Mississippi 39216

Evaluation of proposals will be completed by end of day on August 5, 2019.

Notice of a contract will be forwarded to the selected provider(s) by August 23, 2019.

Contracts will be fully executed no later than <u>September 30, 2019</u> contingent upon the AAA receiving its approved sub grant from the Mississippi Department of Human Services.

PROPOSALS RECEIVED BY THE AAA AFTER THE DEADLINE ABOVE WILL BE RETURNED, UNOPENED TO THE SUBMITTING PROPOSER.

CMPDD HAS THE RIGHT TO ADJUST THE TIMELINE AS IT DEEMS NECESSARY.

Financial, Program and Administrative Reports:

Financial reports will be due each month by the 15th calendar day for the previous month.

Client service logs will be due each month by the 5th working day for the previous month.

Congregate meal delivery tickets must be forwarded to the AAA by the end of each week.

Closeout packages for all contracts will be due on October 31, 2020.

THE AAA RESERVES THE RIGHT TO REJECT ANY AND ALL PROPOSALS IN THE BEST INTEREST OF THE AAA.

<u>Five copies of the proposal must be forwarded to the AAA.</u> At least one copy of the proposal must contain the original signature of an official of the potential provider agency who is authorized to bind the provider to the proposal.

Solicitation of this Request for Proposals does not commit Central Area Agency on Aging to award a contract; does not cause Central Area Agency on Aging to be liable for any costs incurred by an applicant in responding to this Request for Proposals; nor commit Central Area Agency on Aging to procure a contract for services listed or unlisted.

REJECTION OF PROPOSALS

Proposals which do not conform to the requirements set for in this Request for Proposals may be rejected for reasons which include, but are not limited to, the following:

- 1). The proposal contains unauthorized amendments to the requirements of the Request for Proposals.
- 2). The proposal is conditional.
- 3). The proposal is incomplete or contains irregularities which make the proposal indefinite or ambiguous.
- 4). The proposal is received late.
- 5). The proposal is not signed by an authorized representative of the party.
- 6). The proposal contains false or misleading statements or references.
- 7). The proposal does not offer to provide all services required by the Request for Proposals.

Submission of the Proposal:

Each proposal package must be delivered by hand or by certified mail to the AAA to the following address:

Physical Address

Central Mississippi Planning and Development District Area Agency on Aging 1170 Lakeland Drive Jackson, Mississippi 39216

Mailing Address

Central Mississippi Planning and Development District Area Agency on Aging P.O. Box 4935 Jackson, Mississippi 39296

The proposal must be delivered or sent by certified mailed in a sealed envelope and marked "PROPOSAL" Each proposal must be delivered or mailed in a separate envelope by the deadline indicated above and allow time for mail delivery.

Terms and Conditions:

To be considered for a contract, the proposer must agree to the specific provisions of the core contract, which is indicated as Attachment D to this proposal package and to the General Terms and Conditions as indicated in Attachment A.

Renewal Provisions:

The home delivered meals contract will run for a period of one year beginning October 1, 2019 and ending September 30, 2020. The AAA contemplates subsequent contracts for the services discussed in the RFP for the next three years. The decision to renew the contract will be based upon the provider's current year compliance with specifications, quality of service, and proposed price increase. The AAA reserves the right to negotiate the price based on market conditions. The provider will be notified a minimum of sixty days in advance of the AAA's intent to renew this contract or let it expire on the normal date. Proposed price changes by the provider shall be submitted to the AAA for review by August 15th of each ensuing year if the contract is renewed. The letter of request shall include a justification for the price change. The requested increase shall not exceed the change in the Consumer Price Index for the previous twelve month period.

Proposal Package Requirements:

The following topics must be included in the proposal and must be in the order below. The response to these topics will be the basis for proposal evaluations. Each item should be addressed in as much detail as is necessary, but should not include extraneous information. The required proposal format is as follows:

- 1. Title Page Each proposal should include a title page with the following information:
 - Title of Proposal
 - Respondents' (Proposer's) name and address
 - Organization to whom the proposal is submitted
 - Name, title, phone number and address of the person who can answer questions about the proposal
 - Name of Project Director or Executive Director
 - DUNS Number
- 2. Response to Introduction Each proposal should include:
 - A brief Statement of Need for the project
 - A brief Statement of Purpose for the project
- 3. Description of Organizational Capability At a minimum, the following should be addressed:
 - a Table of Organization indicating how the project staff will fit into the Proposer's total agency, and how each member of the project staff relates to one another;
 - an explanation of your agency's qualifications indicating your ability to manage and complete the proposed project and documentation of past experience in similar projects;
 - an explanation outlining personnel who will help provide the service, and their qualifications. Attach job description and resumes' of all those who will be involved in the delivery of service that include their experience in this area of service delivery. Indicate the level of involvement of the firm in the day-to-day operation of the contract.
 - describe the mission and purpose of the agency; describe the management and control of the financial resources of the service.
- 4. Statement of Work/Operational Plan At a minimum, the following should be addressed:
 - the project's objective, as viewed by your agency, including every objective contained in the Programmatic Requirements section of the RFP;
 - a clear explanation of how the services will be provided;
 - an operational plan which lists for each objective the activities that will be conducted to accomplish the objective and a start and a completion date for each activity.

5. Contract Budget or Rate

Each potential service provider needs to submit a line-item budget with justification for the amount of the projected cost in each line item. This budget should be submitted using a Budget Summary and Cost Summary Support Sheet for each activity. If the contract is to be based on unit cost, the proposed unit cost needs to be included for each activity. The proposed unit cost must be calculated by dividing the total cost of the activity, as shown on the Cost Summary Support Sheet, by the projected units of service to be provided in the activity. The above referenced forms and instructions are included in Attachment F. The attached instructions should be read and thoroughly understood before the budget schedules are complete. Please utilize the budget forms included, duplicating forms as needed.

Each service must be reflected in a separate budget.

6. Required Proposer's Certifications

Terms and Conditions: The Proposal must include a signed statement indicating that the potential service provider will comply with all of the terms and conditions stated in the RFP and in the proposed contract. Attachment G

Statement of Non-Involvement: The proposal must include a signed statement indicating that the potential service provider has not had any prior involvement in performing a feasibility study of the implementation of the subject contract, participating in the drafting of the RFP, or in developing the subject program. Attachment H

7. Other Required Information - this includes the following:

- audit report most recently completed
- most recent peer review of the auditor who conducted the most recent audit report
- proof of workers' compensation insurance
- proof of bonding
- proof of comprehensive and liability insurance
- evidence indicating that the potential service provider has the physical facilities necessary to provide the services; i.e., liens, proof of ownership
- a complete listing of the names and addresses of the Board of Directors or the Governing body of the Applicant Agency.
- complete the Assurance of Obligation of Matching Funds Form. This form must be signed (no stamped facsimile will be accepted) by the authorized person for the group which is obligating the support for the matching funds. If matching funds are supplied through more than one source, attach a signed copy of the Assurance from each source.

Proposal Evaluation Criteria and Rating Sheet:

The Area Agency on Aging Proposal Review Team will analyze and evaluate each proposal. The proposal evaluation criteria are organized into a rating sheet. The rating sheet has the following characteristics:

- 1. It separates evaluation items that require the same response from all Proposers from evaluation items that can be addressed differently by other Proposers.
- 2. It includes evaluation criteria for every element that the Proposer must address in their response to the RFP.
- 3. It assigns values to each evaluation criteria, which reflect the relative importance of these criteria.
- 4. It establishes a minimum score below which a proposal will not be considered.

Proposal Rating Sheet

Title	of Proposal:Date:
Propo	ser:Rater:
1.	The proposal was received by the time and date required in the RFP. Yes/No
2.	The proposal includes a statement by the Proposer agreeing to the terms and conditions in the core model contract. Yes/No
3.	The proposal for the project includes a line item budget with justification. Yes/No
4.	The proposal includes a non-involvement statement. Yes/No
5.	The proposal includes the Proposer's most recent audit report. Yes/No
6.	The proposal includes the most recent peer review of the auditor who conducted the most recent audit report. Yes/No
7.	The proposal includes proof of current workers' compensation insurance coverage or statement of exemption from coverage. Yes/No
Weighted Va	lue (WV) of Major Categories
Categ	corv #1 Response to Introduction (WV = 1)

is necessary (0 - 10)

Criterion #1: the Statement of Need reflects a clear understanding of why the project

Criterion #2: the Statement of Purpose indicates a clear understanding of what the project is intended to accomplish (0 - 10) Total possible score for this category <u>20</u> Category #2 Statement of Work (WV = 5) Criterion #1: the proposal contains clear objectives, which are consistent with the intent of the project (0 - 10)Criterion #2: the proposal contains an operational plan, which lists all objectives and gives a complete date for each (0 - 10) Criterion #3: the completion dates in the operational plan are reasonable (0-10) the way (method) the Proposer intends to conduct the project (provide the Criterion #4: services) is clearly explained (0 - 10) Total possible score for this category 200 Organizational Capability (WV = 3) Category #3 Criterion #1: the proposal contains sufficient numbers of staff to provide the services (0-10)Criterion #2: the proposal contains the type of staff necessary to provide the services (0 - 10)Criterion #3: the evidence provided by the Proposer related to their previous experience clearly indicates the Proposer's ability to provide the services (0 - 10) Criterion #4: the table of organization included in the proposal indicates an adequate span of control (0 - 10)Total possible score for this category 120 Category #4 Budget and Cost (WV = 10) Criterion #1: the costs proposed in the line item budget are reasonable (0 - 10) Criterion #2: the proposed cost per unit rate is justified and one understands how they were determined (0 - 10) Total possible score for this category 200 Total possible score for this proposal 540

The formula for scoring each proposal is as follows:

- a. Rate each criterion under each category from zero to 10
- b. Multiply the rating of each criterion under each category by the category's weighted value (WV). This gives a score to each criterion.
- c. Add the scores under each category.
- d. Add the total scores of each category to get a total proposal score.
- e. The minimum score for consideration is 264.

ATTACHMENTS

ATTACHMENT A

CONTRACT NO. 2020-xx

GENERAL TERMS AND CONDITIONS

1. Termination of Contract for Cause - If, through any cause, the Contractor shall fail to fulfill in a timely and proper manner his obligations under this Contract, or if the Contractor shall violate any of the terms of this Contract, the Agency shall thereupon have the right to terminate this Contract by giving written notice to the Contractor of such termination and specifying the effective date thereof, at least five days before the effective date of such termination. In that event, all personal property, cash, or other assets which, if the Contract had been completed, would have been required to be furnished to the Agency or were purchased with funds furnished to the Contractor under this Contract and all finished or unfinished documents, reports or other materials prepared by the Contractor under this Contract shall at the option of the Agency, become its property, and the Contractor shall be entitled to receive just and equitable compensation for any satisfactory work completed on such documents and other materials.

Notwithstanding the above, the Contractor shall not be relieved of liability to the Agency for damages sustained by the Agency by virtue of any breach of this Contract by the Contractor, and the Agency may withhold any payments to the Contractor for the purpose of offset until such time as the exact amount of damages due the Agency from the Contractor is determined.

This section shall apply to all representatives, third parties, and/or consultants/Contractors selected or employed by the Contractor.

- 2. <u>Termination for Convenience of Agency</u> The Agency may terminate this Contract at any time by giving written notice to the Contractor of such termination and specifying the effective date thereof, at least thirty days before the effective date of such termination. In that event, all finished or unfinished documents and other materials as described in Paragraph 1 above shall, at the option of the Agency become its property. If the Contract is terminated by the Agency as provided herein, the Contractor will be paid an amount which bears the same ratio to the total services of the Contractor covered by the Contract, less payments of compensation previously made.
- 3. <u>Renegotiations or Modifications</u> The Agency may, from time to time, require renegotiations or modifications in the Scope of the Work of the Contractor to be performed hereunder. Such renegotiations or modifications, including any increase or decrease in the amount of the Contractor's compensation, which are mutually agreed upon by and between the Agency and the Contractor, shall be incorporated in written amendments to this Contract.

- 4. <u>Assignability</u> The Contractor shall not assign any interest in this Contract, and shall not transfer any interest in the same without the prior written consent of the Agency thereto; provided however, that claims for money due or to become due to the Contractor may be assigned to a bank, trust company or other financial institution without such approval.
- 5. <u>Interest of Contractor</u> The Contractor covenants that he presently has no interest and shall not acquire any interest, direct or indirect, which would conflict in any manner or degree with the performance of services required to be performed under this Contract. The Contractor further covenants that in the performance of this Contract no person having any such interest shall be employed.
- 6. <u>Confidentiality</u> Any reports, information, data, etc., given to or prepared or assembled by the Contractor under this Contract which the Agency request to be kept confidential shall not be made available to any individual or organization by the Contractor without the prior written approval of the Agency.

All information regarding applicants for any recipients of services under this program shall be available only to those persons authorized in writing to receive same by the Agency and client. The Contractor assumes any and all liability and responsibility for such authorized disclosures.

7. Insurance - Contractor shall maintain Workers' Compensation insurance which shall inure to the benefit of all Contractors' personnel performing services under this Agreement. Prior to the disbursement of funds to the Contractor, the Contractor shall procure a fidelity bond (employee dishonesty bond) for an amount of not less than 25% of the total amount of the cost of the Contract without regard to the amount of the deductible. The Contractor shall furnish proof of the required bond to the Agency. The required fidelity bond shall be one that does not limit the period of discovery or recovery of a loss for less than three (3) years from the expiration date of this Contract. A loss payable provision shall be included in the bonding policy to the effect that any loss will be payable to the Contractor, the Agency and the additional insured. Non-employees shall not be allowed to handle any cash monies under programs covered by this contract. If there be any property procured by means of this contract (#11), CMPDD, Inc. should be listed as a "loss payee" under the insurance policy covering that property.

Prior to the disbursement of funds to the Contractor, the Contractor shall procure a comprehensive general liability insurance policy which covers premises, operation, products/completed operations, hazard, and independent Contractors, bodily injury and property damage plus an appropriate medical expense coverage.

- 8. <u>Participant Complaints</u> The Contractor shall adhere to procedures for resolving complaints of program participants as are outlined in the Division of Aging and Adult Services' (DAAS) Policies and Procedures Manual.
- 9. It is expressly agreed by the parties that no payments made or accepted under this Contract shall be used as or deemed to be evidence of the acceptance of performance under the Contract as satisfactory or the satisfactory compliance with its provisions. It is expressly

agreed that strict performance of the terms and provisions of this instrument shall be deemed the essence of the Contract.

- 10. <u>Indemnification</u> It is expressly agreed that the Contractor shall hold the Agency and Mississippi Department of Human Services Division of Aging and Adult Servicers harmless and completely indemnify them from any and all claims, demands, liabilities, suits, damages, and costs of every kind and nature whatsoever as a result of this Contractual agreement, including court costs and attorney's fees, arising out of or caused by the Contractor and its employees, agents, officers, contractors, and/or subcontractors in the performance of this Contract.
- 11. <u>Property</u> Title to any and all property purchased by the Contractor, including equitable title to be leased or rental property, the cost of which the Contractor is reimbursed by the Agency, shall at the time of reimbursement pass to and vest in the Agency. The Contractor agrees to relinquish any and all such property upon termination or expiration of this Contract or upon thirty day notice from the Agency. It is understood and agreed that all equipment, the title of which is not vested in the Agency shall be returned to the owner within a reasonable time after the expiration of this agreement. In the event of default by the Contractor of this agreement, the Contractor waives right to receive notice from the Agency with respect to the possession or disposition of property to which the Agency has title. (Refer to Sub-grantee Manual for additional information.)
- 12. <u>Non-Waiver of Breach</u> No assent, express or implied by these parties to the breach of any of the covenants, terms, provisions, or assurances of this Contract shall be deemed to be waiver of any succeeding breach of the same or any other covenant, term, provision, or assurance of the Contract.
- 13. <u>Monitoring</u> Agency and other authorized officials retain the right to conduct on-site fiscal and program monitoring evaluations and assessments of any aspect of this Contract without notice. All documentation shall be available for inspection without prior notice. Following on-site monitoring a letter will be written to the Contractor with findings and will include any deficiencies noted during the visit. The Contractor is required to respond in writing to the Agency within ten working days concerning the correction of deficiencies. (Refer to Page 6, Items 1 and 2 for non-compliance.)
- 14. <u>Fiscal Management and Accountability</u> The Contractor will establish for funds under this Contract accurate and current accounting records that meet all local, state and federal regulations. Contractor will maintain documentation that reflects expenses were incurred properly and required match is adequately met and is recorded in the accounting records. Contractor shall provide for an audit to be conducted at the end of the Contractor's fiscal year at the Contractor's expense and a copy of the audit will be provided to Agency. The audit shall adhere to standards and requirements outlined in the Office of Management and Budget publication and the General Office of Accounting Publication.

- 15. The Contractor must provide for "separate" accounting in the bookkeeping system for receipts and expenses (revenues and expenditures) of the Agency and contractor program monies for monitoring, audit and financial statement presentation purposes. The prior statement specifically applies to "line item" budgets. However, unit price contracts must identify, in the accounting records, by program revenue account documented in-kind or cash match as required by the federal guidelines.
- 16. <u>Audit and Records</u> The Contractor shall maintain financial and programmatic records, reports, documents and other evidence relating to funds paid under this Contract as required by the Agency. The Contractor shall utilize accounting procedures and practices which sufficiently and properly reflect all direct and indirect costs of any nature expended in the performance of this Contract.
- 17. The Audit must contain a financial statement of Agency program funding with full and complete disclosures of receipts, expenditures, receivables, payables, and/or fund balance if applicable. Contractor must send a copy of its Audit report to the Agency as soon as possible after completion of the Audit, but not later than 90 days after completion.

A. Governmental Unit

- 1. If the unit has \$500,000 or more in Federal financial assistance from all sources the unit must have a single audit performed according to the Single Audit Act as amended and also according to OMB Circular A-133 as applicable.
- 2. If the unit has \$500,000 or more under only one Federal program they may elect to have program-specific audit, or a series of program audits, performed on each sub-grant awarded by MDHS in accordance with Government Auditing Standards, or an organization-wide audit performed in accordance with OMB Circular A-133.
- B. <u>Private Non-Profit</u> If the Contractor is a private non-profit non-governmental organization with \$500,000 or more in Federal financial assistance from all sources the Contractor must have a single audit performed or a program specific audit, or a series of program audits according to the Single Audit Act as amended and also according to OMB Circular A-133 as applicable.
- C. Private for Profit If the Contractor is a private for profit organization the Contractor receiving \$500,000 or more under more than one Federal program shall have an organizational wide audit performed in accordance with OMB Circular A-133, except that a Sub-grantee/Contractor that is a commercial organization which is specifically required by program regulations or by the terms and conditions of the Sub-grant agreement to have an audit, may elect to have a program specific audit of all MDHS sub-grants performed in accordance with Government Auditing Standards.

18. Financial Reporting – The Contractor shall submit to the Agency, in such form and reasonable detail as the Agency may require, a monthly Financial Report, supported by a certified statement of the total costs actually incurred to date in performing the Scope of Services of this Contract and containing further certification that the costs previously incurred under this Contract have not been charged to any other federally funded project. The monthly Financial Report shall be submitted by the fifteenth (15th) day of the month, subsequent to the month in which the costs were incurred. The failure of the Contractor to meet these audit submission requirements will be considered by the Agency in contracting with the Contractor in any future program year(s).

If the audit report submitted includes questioned costs, or findings, the Contractor shall take steps to clear questioned cost and findings within 90 days after audit report has been filed. In order for the Agency to continue funding the program, the Contractor shall see that the auditor reviews the corrections and submits to the Agency a letter verifying that the findings and questioned cost have been cleared. The Contractor shall retain all records and documents relative to this Contract for three (3) years after expiration of this Contract. Contractor shall not utilize funds for any unbudgeted item without prior written authorization from Agency.

Accordingly, any modifications, changes, or waivers pertaining to this Contract shall be valid only when both parties have agreed in writing and acknowledged their agreement with signatures.

19. Shall comply with all Federal and State statutes relating to discrimination, including, but not limited to:

Title VI of the Civil Rights Act of 1964, prohibiting discrimination on the basis of race, color, or national origin;

Title VII of the Civil Rights Act of 1964, relating to non-discrimination in matters of recruitment, hiring, promotion, and other employment practices;

Title VIII of the Civil Rights Act of 1968, as amended, relating to non-discrimination the sale, rental, or financing of housing;

Title IX of the Education Amendments of 1972, as amended, prohibiting discrimination on the basis of gender in federally assisted education programs and activities;

Accordingly, any modifications, changes, or waivers pertaining to this Contract shall be valid only when both parties have agreed in writing and acknowledged their agreement with signatures.

Age Discrimination Act of 1975, prohibiting discrimination on the basis of age;

Section 504 of the Rehabilitation Act of 1973, prohibiting discrimination on the basis of handicaps;

Subtitle A, Title II of the Americans with Disabilities Act (ADA) (1990);

Omnibus Reconciliation Act of 1981, prohibiting discrimination on the basis of race, color, religion, sex, national origin, age, and handicap;

Drug Abuse Office and Treatment Act of 1972, as amended, relating to non-discrimination on the basis of drug abuse;

Comprehensive Alcohol Abuse and Alcoholism Prevention, Treatment, and Rehabilitation Act of 1970, as amended, relating to non-discrimination on the basis of alcohol abuse or alcoholism;

Sections 523 and 527 of the Public Health Service Act of 1912, as amended, relating to confidentiality of alcohol and drug abuse patient records; and

Any other non-discrimination provisions in the specific statute(s) under which these monies will be granted or awarded and the requirements of any other non-discrimination statute(s) which may apply to this contract or award.

Political activity, the Contractor will comply with the provisions of the Hatch Act which limit the political activities of employees.

Wage and hour laws, the Contractor will comply with the minimum wage and maximum hour's provisions of the Federal Fair Labor Standards Act, as they apply to hospital and educational institution employees of state and local governments.

The Contractor will establish safeguards to prohibit employees from using their positions for a purpose that is or gives the appearance of being motivated by a desire for private gain for themselves or others, particularly those with whom they have family, business or other ties.

- 20. The Contractor will comply with requirements of the provisions of the Uniform Relocation Assistance and Real Property Acquisitions Act of 1970 (P.L.91-646) which provides for fair and equitable treatment of persons displaced as a result of federal and federally assisted programs.
- The Contractor will give the Agency, DAAS, Federal Grantor Agency or the Comptroller General through any authorized representative the access to and the right to examine all records or documents related to this Contract at any time.
- 22. The Contractor will comply with all requirements imposed by the Federal Grantor Agency concerning special requirements of law, program requirements, and other administrative requirements approved in accordance with Federal Management Circulars

A-102, A-110, A-122, A-133 and A-87, the "Common Rule", as may be applicable. The Contractor shall carry out all regulations, rules and orders issued by the U.S. Government Grantor Agency. The Contractor certifies and agrees that it is under no Contractual or other disability, which would prevent it from complying with these requirements. Compliance with all regulations, rules, and orders of the U.S. Government Grantor Agency or its designated representative issued prior to approval by the Government of the Application for this Contract, shall be a condition of the Federal financial assistance provided to the project, binding upon the Contractor, its successors and assigns. Failure to fulfill these requirements shall subject the Contractor, its successors and assigns to the sanctions specified by this Contract, and to such sanctions as are specified in the regulations.

- 23. The Contractor will provide services at consistent levels throughout the Contract period.
- 24. The Contractor will provide services in accordance with the proposal submitted to the AAA.
- 25. The Contractor agrees that it will not engage in any activity, directly or indirectly (whether as a partner, individual, joint venture, agent for a person, entity, officer, director, shareholder or employee of firm or other corporation) that would provide monetary gain and produce a conflict of interest or appearance of conflict of interest with the responsibilities of this Contract. This provision shall further restrict the solicitation of work, projects and other activities within the Agency's seven-county area so as to compete directly with the Planning and Development District whether there is a specific monetary gain identified or not. For the purpose of this agreement, competition is normally defined as directly bidding or submitting proposal for a specified project, job, or work assignment where this Agency is also seeking to be selected to perform the same work. This clause shall be in effect for the duration of this Contract and a one (1) year period from the date the Contract is terminated.
- 26. The contractor agrees to target services to the following groups: older individuals who have the greatest economic need (with particular attention to low-income older individuals, including low-income minority individuals, older individuals with limited English, older individuals residing in rural area); individuals who have greatest social need (with particular attention to low-income older individuals, including low-income minority older individuals, older individuals with limited English, older individuals residing in rural areas) and of older individuals at risk for institutional placement.
- 27. Contractor represents and warrants that it will ensure its compliance with the Mississippi Employment Protection Act (Senate Bill 2988 from the 2008 Regular Legislative Session) and will register and participate in the status verification system for all newly hired employees. The term "employee" as used herein means any person that is hired to perform work within the State of Mississippi. As used herein, "status verification system" means the Illegal Immigration Reform and Immigration Responsibility Act of 1996 that is operated by the United States Department of Homeland Security, also known as the E-

Verify Program, or any other successor electronic verification system replacing the E-Verify Program. Contractor agrees to maintain records of such compliance and, upon request of the State, to provide a copy of each such verification to the State. Contractor further represents and warrants that any person assigned to perform services hereunder meets the employment eligibility requirements of all immigration laws of the State of Mississippi. Contractor understands and agrees that any breach of these warranties may subject Contractor to the following: (a) termination of this Agreement and ineligibility for any state or public contract in Mississippi for up to three (3) years, with notice of such cancellation/termination being made public, or (b) the loss of any license permit, certification or other document granted to Contractor by an agency, department or governmental entity for the right to do business in Mississippi for up to (1) year, or (c) both. In the event of such termination cancellation, Contractor would also be liable for any additional costs incurred by the State due to contract cancellation or loss of "license or permit." Any Agreement entered into between the Contractor and its Subcontractors shall contain the E-Verify clause with which said Subcontractors shall comply in hiring their employees.

- 28. The Contractor must be registered with <u>www.sam.gov</u> and maintain no active exclusions.
- 29. Shall comply with the Pilot program for enhancement of contractor employee whistleblower protections (48 CFR 3.908-3, 48 CFR 52.203-17 and 41 U.S.C. 4712). Specifically, the contractor/lower-tier contractor shall provide written notification to all employees, of the contractor/lower-tier contractor, of employee whistleblower rights and protections under 41 U.S.C. 4712, as described in 48 CFR 3.908 of the Federal Acquisition Regulation. Contractor shall also include in each agreement with lower-tier contractor the required whistleblower provisions, as mandated in 48 CFR 52.203-17.
- 30. Shall comply with the Wild and Scenic Rivers Act of 1968 related to protecting components or potential components of the national wild and scenic rivers system;
- 31. Shall comply with Public Law (PL) 93-348 regarding the protection of human subjects involved in research, development and related activities supported by this contract;
- 32. Shall comply with the Laboratory Animal Act of 1966 pertaining to the care, handling, and treatment of warm blooded animals held for research, teaching, or other activities supported by this contract.
- 33. Shall provide certification to comply with the Drug-Free Workplace Act of 1988;
- 34. Shall comply with The Privacy Act of 1974 (5 USC §552a) related to gathering and disclosure of information and documentation maintained on individuals;

SPECIAL TERMS, CONDITIONS, AND ASSURANCES

- 1. Any publications, advertisements, public notices, periodicals or articles regarding the service(s) funded through this Contract will include the state DAAS as a source of funding.
- 2. <u>Recruitment</u> The Contractor shall recruit and select eligible individuals in sufficient numbers to fill promptly and keep filled to the extent feasible all authorized slots. Applicable to only Title V programs.
- 3. <u>Budget</u> The Contractor shall expend funds only according to the budget which is attached hereto and made a part hereof. The Contractor shall obtain written approval from the Agency prior to altering the budget in any way.
- 4. <u>Return of Funds</u> The Contractor agrees that any funds advanced and not expended shall be considered Federal funds and shall be returned to the Agency.
- 5. <u>Training</u> The Contractor shall send personnel to training as required by the Agency.
- 6. <u>Holidays</u> Workers employed under this Contract will take holidays on those days designated by the Board of Directors or other authorized body or official of _____.
- 7. <u>Consultation</u> The Agency shall furnish consultation and technical assistance to the Contractor. The Agency shall also furnish information or resources to aid the elderly and eligibility requirements for services for the elderly offered on a regional or state basis.
- 8. Reporting Forms The Agency shall provide format and forms for program and financial reporting based on policies established by the Agency, the DAAS, and the Administration on Aging. The Contractor must have, in place, a system of documenting units of service provided to each client. This system must be approved by CMPDD.
- 9. Name of Payee The legal name of the official payee to whom the Agency shall issue checks to is _____.

- 10. <u>All Terms and Conditions Included in the Contract</u> This Contract contains all the terms and conditions agreed upon by the Agency and the Contractor. No other agreement, oral or otherwise, regarding the subject matter of this Contract, shall be deemed to exist or to bind either the Agency or the Contractor.
- 11. <u>Program Specialists</u> The Program Specialist will serve in a liaison capacity between the State Division of Aging and Adult Services and the Contractor. The Program Specialists will provide technical assistance and consultation regarding the planning operation of the project and will coordinate project activities within the Agency.
- 12. <u>Program Monitor/Auditor</u> The Program Monitor/Auditor will monitor the fiscal and programmatic operations of the Contractor to insure compliance with Title III and Title XX regulations and will also monitor activities to insure compliance with the objectives setforth in the Contractor's proposal(s).
- 13. <u>Local Non-Federal Participation</u> The Contractor agree to provide the required cash and or in-kind match for the project. The match must be identifiable and documented in the accounting records.
- 14. <u>Collection of Data</u> The Contractor must assist the Area Agency in its collection of statistically valid data with evaluative conclusions concerning the unmet need for supportive services, nutrition services and multipurpose senior centers and any other reporting requirements.
- 15. <u>Follow-up Services</u> The Contractor shall, with the consent of the older person, or his/her representative, bring to the attention of appropriate officials for follow-up, conditions or circumstances which place the older person, or the household of the older person, in imminent danger.

16. Service Provider Requirements

- a) Provide the Area Agency, in a timely manner, with statistical and other information which the Area Agency requires in order to meet its planning, coordination, evaluation and reporting requirements established by the State under 1321.13;
- b) Provide recipients with an opportunity to contribute to the cost of the service as provided in 1321.67;
- c) With the consent of the older person, or his or her representative, bring to the attention of appropriate officials for follow-up, conditions or circumstances which place the older person, or the household of the older person, in imminent danger;

- d) Where feasible and appropriate, make arrangements for the availability of services to older persons, in weather related emergencies;
- e) Assist participants in taking advantage of benefits under other programs
- 17. <u>Additional Aging Services</u> The Contractor shall assist participants in taking advantage of benefits under other programs.
- 18. <u>Coordination of Services</u> The Contractor shall assure that all services funded under this program are coordinated with other appropriate services in the community, and that these services do not constitute an unnecessary duplication of services provided by other sources.
- 19. <u>Targeting</u> The Contractor shall assure that preference will be given to providing services to older individuals with greatest economic or social needs, with particular attention to low-income minority individuals at least in proportion to the number of low-income minority older persons in the population serviced by the Contractor. Additionally, priority will be given to case management clients and those persons with severe disabilities including those having Alzheimer's disease or related disorder.
- 20. <u>Late Reporting Sanctions</u> All monthly **Financial** Reports are due by the 15th of each month for the prior month's activities per Contract. All monthly **programmatic** reports are due on the 5th day of the month.

If everything (reports, etc.) is found to be in order, Cash Requests will be processed in the "Normal Course of Business" - per Contract. "Normal Course of Business" is usually at month end and around the twelfth (12th) to the fifteenth (15th) of each month (twice per month) in order for payrolls to be met as well as other operating costs of the subrecipients.

If financial reports are not received by the 15th of the month and programmatic reports are not received by the 5th day (i.e., late), a letter will be sent to the Director and/or the signee of the Contract requesting the status, etc., of the report and the related Cash Request will not be processed until around the middle (12th - 15th) of the subsequent month.

If the reports are late two (2) months in a row, another letter will be forthcoming along with the phone call to the Director/signee of the Contract requesting an explanation. If late reporting becomes a recurring problem, a meeting will be called with the Director/ signee of the Contract to discuss possible remedy or termination of the Contract.

21. <u>Reimbursement</u> - The Central Mississippi Planning and Development District will reimburse to the Contractor no more than the Federal and State amount as listed in the Resource section of the budget.

- 22. <u>Personnel Policies</u> The Contractor shall have approved Personnel Policies and Procedures. These documents must be available for review by the Agency upon request.
- 23. <u>Screening Procedures</u> All persons receiving services shall have a screening instrument completed on him/her by trained personnel annually. An applicant new to the Agency shall not receive services until he/she has been screened.
- 24. <u>Contribution Schedule</u> The Contractor may develop a suggested contribution schedule. In developing a contribution schedule, the Contractor must consider the income ranges of older persons in the community and the Contractor's other sources of income. However, means tests may not be used for any services funded through the Area Agency on Aging.
- 25. <u>Participant Contributions/Program Income</u> The Contractor shall provide recipients with an opportunity to contribute to the cost of the service. With services rendered with funding under the Older Americans Act and any other funding through the Area Agency on Aging, the Contractor shall assure the following guidelines:
 - a) Each older person shall be provided with an opportunity to voluntarily contribute to the cost of the service;
 - b) The privacy of each older person shall be protected with respect to his or her contributions;
 - c) Appropriate procedures shall be established to safeguard and account for all contributions;
 - d) Supportive services and nutrition services contributions shall be used to expand supportive services and nutrition services respectively;
 - e) No older person may be denied a service because the older person will not or cannot contribute to the cost of the service;
 - f) Locked boxes shall be used for contributions;
 - g) The overall responsible person for the Contractor or his designee shall have the keys to the locked boxes;
 - h) The site manager or driver shall take the box once a week to the overall responsible person who will count money with him/her;
 - I) The overall responsible person or his/her designee shall issue receipts to the site manager or driver for monies received;
 - j) The site manager or driver shall sign his/her name to the receipt along with the signature of the person responsible or his/her designee;
 - k) The Contractor shall assist all participants who desire assistance and shall provide the opportunity for individuals to use food coupons as their contribution toward the cost of the meal.
 - l) Program income will be safeguarded in accordance with policy established by Division of Aging and Adult Services via Information Bulletin No. 86-6.

- m) Program income will be expended first prior to expenditure of any federal, state or local funds.
- 26. <u>Program Reporting</u> The Contractor shall provide the Agency in a timely manner, in such form and reasonable detail reports on the program(s) operated with funds under this Contract such as statistical and other information which the Agency requires in order to meet planning, coordination, evaluation and reporting requirements.
- 27. <u>Availability of Funds</u> This Contract is subject to the availability of State and Federal funds to finance the same and to the successful operation of the program funded under this Contract.
- 28. Method of Determining the Amount to Which the Contractor is Entitled in the Event of a Termination of Contract for Cause or Convenience by Agency or Contractor If this Contract is terminated for Cause or Convenience by the Agency or the Contractor, the Contractor will be entitled to an amount of federal funds which is equitable to actual allowable, reasonable expenses, incurred by the Contractor in the performance of this Contract, upon proper documentation that the matching share, if any, has been provided by the Contractor or designated donor. Any one-time or pre-paid expenses incurred which may be reasonably prorated or proportionately refunded by the vender(s), may, at the option of the Agency, become the property of the Agency.

Examples of this type expenditure, but not limited to those enumerated, are: insurance, rent, postage, and unused supplies. Any payment previously made shall be deducted from the total amount of expenses incurred.

- 29. <u>Inventory</u> All Contractors must maintain a written physical inventory of equipment purchased.
- 30. <u>Costs in Excess of Contract</u> All costs incurred in excess of Contract amount shall be required to be covered by the Contractor.
- 31. Adjustment Any funds due the Agency as a result of a subsequent audit of this Contract (project) must be returned to the Agency. Any Federal/State funds which may be due the Contractor by the Agency <u>provided</u> the project is still open and has not been closed with the Agency's Grantor Agency thereby allowing the funds to be drawn down. If the project has been closed, the Agency will not be able to satisfy any subsequent claims.
- 32. Payment of Meals All payments under the raw food category in the nutrition budgets will be paid by the Central Mississippi Planning and Development District directly to the food vendor. If the budgeted cost of the meals exceed the federal and state resources available, then the Contractor must provide the Agency with Program Income (i.e., contributions) generated and/or local cash dollars in sufficient amounts to cover the actual cost of the meals, provided the Agency is paying the meals provided on behalf of the Contractor.

- 33. <u>Program Income (Meals Program)</u> When meals are paid for by Central Mississippi Planning and Development District, program income must be spent for program management and/or delivery costs. However, if the program income exceeds project management and/or delivery costs, program income must come to the Agency to pay for meals. Program Income is to be reported on both a monthly and cumulative amount basis on the monthly financial report and on a monthly basis on the monthly contribution report.
- 34. <u>NSIP</u> NSIP shall supplement for each meal served by the Contractor at a rate established by the U. S. Department of Agriculture.
- 35. <u>Congregate Meal Employees and Volunteers</u> Employees working at congregate sites under the age of sixty and who eat a meal shall pay the full cost of the meal. Volunteers shall be requested to make a contribution for each meal served to them.
- 36. Home Delivered Meals If an individual is requesting home delivered meals and there is another individual in the household capable of preparing a meal, the request for a meal may be denied. A home delivered meal participant or his/her designee shall be responsible for notifying the Contractor, either directly or through the person delivering the meal, of any change in his/her circumstances (i.e., death of spouse, recovery from illness, individual capable of preparing meal moving into household, etc.) In addition, the Contractor shall assure that persons age 60 or over who are frail, homebound by reason of illness or incapacitating disability, otherwise isolated, shall be given priority in the delivery of services. Additionally, the spouse of the older person, regardless of age or condition, may receive a home delivered meal if, according to criteria determined by the Area Agency, receipt of the meal is in the best interest of the homebound older person.
- 37. Procedures for Closure of Nutrition Sites and Delivery of Meals Due to Weather Conditions
 The decision not to serve meals will be made by the Central Mississippi Planning and Development District Program Specialist in conjunction with Valley Management Service (VMS).

The Contractor will be notified by CMPDD staff of the decision to close the nutrition sites. The Contractor will be responsible for notifying the participants via the news media (television, radio) in their area.

Cold packs will not be routinely provided in emergency situations; however at times Valley Management Service may have food items available to prepare cold packs. If Contractors wish to request cold packs, this request must be made through the Agency. Agency staff will confer with Valley Management Service staff and the decision to provide/not to provide cold packs will be made between the two. Valley Management Service will require a two-week notice to prepare cold packs in a normal situation.

As an emergency backup, **shelf-stable meals** should be ordered from Valley Management Service before November 1, of each year. Valley Management Service will maintain an inventory of at least two days' supply of **shelf-stable meals** for the number of meals needed for the homebound and/or as determined by the AAA/service provider. Valley Management Service shall deliver the **shelf-stable meals** to the sites one or two days before impending emergency for distribution. Valley Management Service will confer with the AAA/service provider concerning delivery and the option of storing the **shelf-stable meals** at the designated site.

- 38. Mississippi Department of Human Services' Sub-grantee Manual requirements are made a part of this Contract by reference.
- 39. <u>Contract Extension</u> Based upon satisfactory performance of services by the Contractor, the Agency reserves the right to extend this Contract up to three years.
- 40. The effective date of this Contract is ______. Contracts should be executed and returned to this office no later than _____.

CERTIFICATIONS REGARDING LOBBYING; DEBARMENT, SUSPENSION AND OTHER RESPONSIBILITY MATTERS; AND DRUG-FREE WORKPLACE REQUIREMENTS

LOBBYING

As required by Section 1352, Title 31 of the U.S. Code, the Sub-grantee certifies that:

- (a) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any Agency, a Member of Congress, an officer or employee of Congress, or an employee of a member of Congress in connection with the awarding of any Federal Contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any continuation, renewal, amendment, or modification of any Federal Contract, grant, loan or cooperative agreement.
- (b) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any Agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal Contract, grant, loan or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.
- (c) The undersigned shall require that the language of this certification be included in the award documents for all sub awards at all tiers (including Subcontracts, Sub-grants, and Contracts under grants, loans, and cooperative agreement) and that all sub-recipients shall certify and disclose accordingly.

DEBARMENTS, SUSPENSION, AND OTHER RESPONSIBILITY MATTERS (DIRECT RECIPIENT)

As required by Executive Order 12549 and 12689, Debarment and Suspension:

- A. The Sub-grantee certifies that it and its principals:
 - (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, sentenced to a denial of Federal benefits by a State or Federal court, or voluntarily excluded from covered transactions by a Federal department or Agency;

- (b) Have not within a three-year period preceding this sub-grant been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State, or local) transaction or Contract under a public transaction; violation of Federal of State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicated for or otherwise criminally or civilly charged by a governmental entity (Federal, State, or local) with commission of any of the offenses enumerated in paragraph (b) of this certification; and
- B. Where the Sub-grantee is unable to certify to any of the statements in this certification, him or she shall attach an explanation to this form.

DRUG-FREE WORKPLACE (SUBGRANTEES OTHER THAN INDIVIDUALS)

As required by the Drug-Free Workplace Act of 1988:

- A. The Sub-grantee certifies that it will continue to provide a drug-free workplace by:
 - (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession or use of a controlled substance is prohibited in the subgrantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
 - (b) Establishing an on-going drug-free awareness program to inform employees about:
 - (1) The dangers of drug abuse in the workplace;
 - (2) The sub-grantee's policy of maintaining a drug-free workplace;
 - (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
 - (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace.
 - (c) Making it a requirement that each employee engaged in the performance of the sub-grant be given a copy of the statement required by paragraph (a);

	(d)	Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the sub-grant, the employee will:		
		(1)	Abide by the terms of the statement; and	
		(2)	Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;	
	(e)	Aging, (d)\(2) Employ	ing Central Mississippi Planning and Development District/Area Agency on in writing, within 10 calendar days after receiving notice under subparagraph from an employee or otherwise receiving actual notice of such conviction. yers of convicted employees must provide notice, including position and title PDD/AAA. Notice shall include the identification number(s) of each affected et;	
	(f)		g one of the following actions, within 30 calendar days of receiving notice subparagraph (d)\(2), with respect to any employee who is so convicted;	
		(1)	Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirement of the Rehabilitation Act of 1973, as amended; or	
		(2)	Requiring such to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposed by a Federal, State, or local, health, law enforcement, or other appropriate Agency.	
	(g)		g a good faith effort to continue to maintain a drug-free workplace through nentation of paragraphs (a), (b), (c), (d), (e), and (f).	
B.	work o	The Sub-grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific sub-grant. Check if there are workplaces on file that are not identified here:		
	Place	of Perfo	rmance (street addresses, city, county, state, zip code)	
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As the duly authorized representative of the Sub-grantee, I hereby cer comply with the above certifications.	tify that the Subgrantee will
SUBGRANTEE NAME AND ADDRESS:	
DUNS#	
AUTHORIZED SIGNATURE AND TITLE	
DATE	-

ASSURANCE OF COMPLIANCE

Name of Organization:
HEREBY AGREES THAT it will comply with all service criteria and all standards
included within service criteria for each proposed service under Title III, Older Americans
Act, and Title XX, Social Security Act.
Failure to fulfill complete performance of services according to the service criteria could
result in termination of any Contract entered into between Recipient and Central
Mississippi Planning and Development District.
This assurance is binding on the Recipient, its successors, transferrers, and assignees. The person or persons whose signatures appear below are authorized to sign this assurance on
behalf of the Recipient.
Signed by: Date: (Authorized Official)

Attachment B

Quality Assurance Standards

Mississippi Department of Human Services Division of Aging and Adult Services

Quality Assurance Standards For The Older Adult Nutrition Program (OANP)

Home-Delivered Meals

Frozen, Bulk, Emergency and Pre-plated

Revised 2010

Quality Assurance Standards for Home Delivered Meals

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DIVISION OF AGING AND ADULT SERVICES QUALITY ASSURANCE STANDARDS

HOME DELIVERED MEALS

A. <u>Definition, Purpose, and Legal Basis</u>

- 1. <u>Definition</u> A home-delivered meal is a hot, cold, frozen, or other appropriate meal provided to an eligible homebound person in his/her home which (*Older Americans Act of 1965*, as amended (*OAA*), Section 336):
 - a. Complies with the most current *Dietary Guidelines for Americans* published by the Secretaries of the United States Department of Health and Human Services and the United States Department of Agriculture (*OAA*, Section 339(1)); and
 - b. Provides a minimum of thirty-three and one-third percent (331/3%) of the dietary reference intakes (DRIs) as established by the Food and Nutrition Board of the National Research Council of the National Academy of Sciences (*OAA*, Section 339(2)(A)); and
 - c. Is provided for a minimum of five meals per week, fifty-two weeks per year. Meals may be delivered daily or once a week to allow AAAs/service providers to serve eligible homebound adults who live in very rural, isolated, hard to reach areas and who would not receive a meal otherwise.
- 2. <u>Definition-</u> AoA defines a <u>homebound person</u> as an individual for whom leaving home is a major effort, who is normally unable to leave home unassisted, and when they leave home it is to get medical care or for short infrequent non-medical reasons such as a trip to get a haircut, or to attend religious services. Homebound is not a permanent classification nor is it based on transportation availability.

A home-delivered meal is to be delivered to the homebound individual by a staff, volunteers, and/or family members. The homebound individual is not considered homebound if he or she is able to pick up meal from the meal site.

3. Purpose

- a. Provide eligible homebound, functionally impaired persons, particularly those in greatest economic and social need, low-income minorities, older individuals with limited English proficiency and those at nutritional risk (because they cannot afford to eat adequately or lack the knowledge, skills, mobility, or motivation to obtain and/or prepare adequate food), with five (5) or more nutritious meals per week at the lowest reasonable cost.
- b. Promote the physical and mental health and well-being of older adults through improved nutrition; and

c.	Enable eligible persons to maintain their self-sufficiency and quality of life remain at home as long as possible, and avoid or delay institutionalization
	•
	vered Meals Section A – Definition, Purpose and Legal Basis

4. <u>Legal Basis</u>

- a. <u>Title III</u>- The legal basis for the operation of the Elderly Nutrition Program is found in the *Older Americans Act of 1965*, as amended *(OAA)*, Title III, Part C; and the *Code of Federal Regulations*, Title 45, Part 1321, as amended *(45 CFR Part 1321)*.
- b. Home delivered nutrition services to the homebound are specified under Title III, C-2, Section 336, however may be paid for by other state, local and federal funding sources.
- c. NSIP Section 311 authorizes the Nutrition Services Incentive Program known as (NSIP), which provides supplemental funding for congregate and home delivered meals served under Title III in the form of cash in lieu of commodity foods to provide incentives for the effective delivery of nutritious meals to older adults, for meals which meet OAA requirements. NSIP funds may only be used for the purchase of agricultural commodities and other foods produced in the United States.
 - (1) NSIP funds are no longer under USDA oversight and should not be referred to as a USDA program or USDA reimbursement. (The Consolidated Appropriations Resolution. 2003, Public Law 108-7, amended the OAA to transfer the NSIP from the USDA to the Administration of Aging (AoA) within the Department of Health and Human Services. (Sec.311, OAA 2000)).
 - (2) The AAA MAY use NSIP funds for food purchases from U.S. sources, or as in the case of vendor-contracted meals at a set price, in general up to 1/3 of the cost of an entire eligible meal including transportation and labor; served to eligible participants.

A meal is required to meet the OAA nutrition requirements stated in Part 1, Section 1 of this document; and Served to individuals who meet the eligibility requirements stated in Part II, Eligibility; and Who is not means tested; and

Who is provided the opportunity to voluntarily contribute to the cost of service.

(3) The AAA MAY NOT use NSIP funds for the following:

Incomplete meals IF an alternate vendor is NOT used to fill the shortages or complete the meal;

Second meals/helpings served to participants or

Any meals served to guests or staff under 60 years of age or to anyone else who is not an eligible participant, regardless of age or circumstances. Any means tested programs such as Medicaid waiver and CACFP.

d. <u>Title XIX Medicaid Waiver-</u> While a home-delivered meal funded by the Medicaid waiver program does not fall under Title III standards, a client may not receive a duplication of services in the form of a meal from both Medicaid waiver and Title III. If a participant qualifies for a meal under Medicaid waiver, this will be the first and only choice for meal funding. If they are not deemed eligible for Medicaid waiver they can be assessed for a meal under Title III. This is effective for both Title III home-delivered and congregate meal service.

AAAs are required in their area plans to establish procedures for coordination of services with entities conducting other federal or federally assisted programs for older individuals at the local level, and shall include language addressing how they will prevent duplication of meal service from different funding sources and how they will monitor this. (Sec. 306 (42 U.S.C. 3026))

- B. <u>Eligibility</u> (*OAA*, Section 307(a)(13)(A), (B), and (I); 45 CFR 1321.69)
 - 1. When eligibility is determined by trained personnel and documented on a current Consumer Information Form (CIF), on file, or documented in the RTZ GetCare system, home-delivered meal services SHALL be available to the following potential service recipients:
 - a. Any person who meets the OAA definition for <u>homebound (Section A, 2)</u>, with a Level II score of 22 or above determined on a current Mississippi Consumer Information Form; and
 - b. That person is 60 years of age or older; or
 - c. The legal spouse of eligible persons as stated above, regardless of age, who will receive a meal. (The screening form of both the participant and the spouse must be clearly noted to link them together to show why the spouse receives a meal.)
 - 2. Provided all eligible potential home-delivered meals recipients and their spouses are served and there are <u>none on the home-delivered waiting list</u> (See section F, Access), then home-delivered meals MAY be made available to:
 - a. Disabled persons, regardless of age, when the disabled person resides at home with an older eligible participant, and there is a notation on the screening form specifying circumstances, with a disability.
 - b. A disability is defined as a mental or physical impairment, or a combination of mental and physical impairment(s), that results in substantial functional limitations in one or more areas of major life activity such as self-care, learning, mobility, capacity for independent living, cognitive functioning, etc.

Note: IF a meal is provided to a volunteer who regularly delivers meals to the homebound and IF providing a meal to a volunteer does not deprive an eligible homebound older person from having a meal, the volunteer's meal shall be charged to the congregate meal budget, provided it is eaten at the site. The volunteer's meal may not be charged to Title III, C-2, home-delivered meals.

C. Unit of Service

- 1. <u>Home-delivered Meals</u> One meal served to an eligible person is one unit of service.
- 2. <u>Nutrition Education</u> as defined in" Section D Support Activities", is entered in to the current state approved client tracking system as one unit per health education disease prevention or nutrition information. '<u>Nutrition Education Unit</u>' is a required reporting area for the NAPIS report.
- 3. <u>Nutrition Counseling</u> Entered into the current state approved client tracking system, is defined as one individualized session per participant provided by a medical doctor or designated health professional including a registered dietitian, and required on NAPIS reporting.

D. Support Activities

1. <u>Nutrition Screening-(OAA, Section 339(2)(J))</u>

What and When - Nutrition screening is completed by <u>trained personnel</u> on every recipient of the Older Adults Nutrition Program through the Nutrition Risk Assessment of the Consumer Information Form (CIF) and/or the current state approved client tracking system The Nutrition Risk Assessment is comprised of the twelve questions in this section. Two scores are derived from the CIF.

- a. Nutritional screening is completed initially per CIF instructions and updated annually along with the CIF update.
- b. <u>A Nutritional Risk Assessment score</u>, with a possibility of 0 to 6 points, indicates the potential for nutritional concerns and risk. Nutrition risk scores are a required field and compiled and filed for the NAPIS report. This score contributes to the Total Consumer score.
- c. <u>The Total Consumer score</u>, which is the sum of all scores on the CIF, will determine participant level of services, including meals service.
- d. A Nutrition Risk Assessment Score of 6 or greater, which is defined as high risk by the OAA, signals the need for further nutrition intervention, such as referral to a medical doctor, or registered dietitian for nutritional assessment and counseling. High nutritional risk is not a single qualifying condition for home-delivered meals. A diagnosis of diabetes automatically places the participant at high nutritional risk with a score of 6, but again does not mean a home delivered meal is required.

- 2. <u>Nutrition Education</u> (*OAA*, Section 307(a)(13)(J), Section 336)
 - a. What and When Nutrition education is printed and verbal information about food and nutrition sent to the homebound participant and their caregivers, at least quarterly, which promotes good health practices and encourages general well-being. It may also be a home visit by a practitioner who would deliver a nutrition education event at a congregate site, such as a nurse, registered dietitian or extension agent.
 - b. <u>Documentation</u> of the material topic and delivery date(s) shall be retained.
 - c. <u>Expenses</u>, if any, shall be anticipated and included in the program budget.

Nutrition Assessment and Counseling (336, 339 (J)) NOTE: THE ACTIVITIES IN THE FOLLOWING SECTION ARE RECOMMENDED BY THE NEWEST REVISION TO THE OLDER AMERICANS ACT, HOWEVER DUE TO LIMITED FUNDING AND RESOURCES, MAY NOT BE FEASIBLE AT THIS TIME. WHILE THESE ACTIVITIES ARE NOT REQUIRED, DEVELOPMENT IS ENCOURAGED.

a. What and When -

- (1) A more specialized activity, which may be included as a component of the nutrition education program. The provision of professional, individualized advice and guidance to individuals who are at nutritional risk because of their health or nutritional history, dietary intake, medications use or chronic illnesses, about options and methods for improving their nutritional status, performed by a Registered Dietitian (RD,LD), working with the individual's physician as appropriate, in accordance with state law and policy.
- (2) Participants who are designated at high nutritional risk on the Nutrition Risk Assessment section of the CIF, through scoring a 6 or above, or have a diagnosis of Diabetes Mellitus are candidates for follow-up nutrition assessment and counseling.
- (3) Participants at high nutritional risk shall be referred to the appropriate health professional within six months of entry into services.
- b. Who and How At this time, individual dietary evaluation and counseling for therapeutic needs is not provided directly. Participants needing these services are to be referred to a local hospital, their private physician or a registered dietitian. The AAA will assist in making this referral.
 - (1) As this component of the OANP Nutrition Program is developing, clients may be referred to their individual physician until funding and/or contract services with a Registered Dietitian (RD, LD) are available. These services may be funded from III-D, Preventive Health budget.
 - (2) The health care provider may choose to follow-up though his/her office, or refer the participant to a register dietitian.
 - (3) The AAA/service provider may partner with a registered dietitian (RD/LD) through the local hospital, medical groups, a home health agency or private contractors.
 - (4) Participants with a diagnosis of diabetes may be referred to a Registered Dietitian, Certified Diabetic Educator or a local diabetes self-management class.
- c. <u>Documentation</u> A notation will be made on the CIF and/or the nutrition screening notes section of the current state approved client tracking system stating to whom the client was referred and the date referred.

- 4. <u>Contributions</u> (OAA, Section 307(a)(13)(C)(i)(ii); 45 CFR, 1321.67, and Sec. 315 (b)) Participants shall be encouraged and provided an opportunity to contribute voluntarily and confidentially to the cost of the meals for the express purpose of expanding nutrition services. AAAs/service providers may develop a suggested contribution schedule, but shall not deny any eligible person a meal if he/she is unable or unwilling to contribute to the cost of the service, nor require disclosure of financial status.
 - a. <u>Suggested Collection Procedure</u> AAAs/service providers may want to send small, plain <u>envelopes</u> bearing the address of the AAA, to the homebound at regular intervals at the time meals are delivered. Recipients would then have a simple, sealable receptacle in which to place their anonymous contribution and could, at their convenience, give the sealed envelope to their meal delivery person who, in turn, would deliver the envelope(s) to designated personnel who account for program income; or mail it.
 - b. <u>Safekeeping and Documentation Procedure</u> Due to the variety of delivery methods within each AAA, it will be the responsibility of the AAA to develop a written procedure to address safekeeping of contributions.

in the eligible person's home.
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- F. Access An eligible person may enter the service system through appropriate referral.
 - 1. <u>Waiting List for home-delivered meals</u>-Each AAA is required to have a waiting list policy for home-delivered meals in their Area Plan, to include in the criteria;
 - a. All potential participants for home-delivered meals will be screened for their need for home-delivered meals by completion of the Consumer Information Form (CIF). Participants who do not meet all the eligible requirements for home-delivered meals shall not be placed on the list.
 - b. Priority of service, which takes into account quality assurance standard criteria, date of request for services and score on the Consumer Information Form. Current documentation will be maintained at the AAA through the current state approved client tracking system. Criteria to consider are:
 - (1) Determination that the participant is homebound;
 - (2) Determination that the participant is able to care for himself, including procurement and preparation of meals,
 - (3) Determination that a member of the participant's household is able to prepare the participant's meals without causing undue stress to the household member;
 - (4) Available transportation
 - 2. <u>Fee-For-Service Meals</u> Meals purchased at full cost by a participant. These meals may not be counted as Title III meals for reporting purposes on NAPIS nor for NSIP.
 - a. <u>Eligible for Home-delivered Meals</u> The AAA may make available to individuals who meet the criteria for a home-delivered meal, and who are on the waiting list, the option of purchasing a home-delivered meal. The participant will pay for the full cost of meal until the participant no longer needs the meal and cancels the service; or they reach the top of the waiting list and subsequently stop paying for the meal. This information must be clearly documented on the Consumer Information Form.
 - b. Not Eligible for Title III Home Delivered Meals A person who is 60 years or older, or their spouse, who does not meet the criteria for a home-delivered meal, but still desires one, for example, due to lack of transportation, may pay full price for a home-delivered meal. It must be clearly documented on their Consumer Information form that they do not meet the criteria, but they are a fee-for-service client.

- 3. Termination from the Program Home-delivered meal service is not designed to be a permanent classification. Each AAA will establish a system delineating the criteria for termination of a participant from the home-delivered meals program. Once a participant is placed on the program, they will be reassessed at a minimum, annually. The AAA may elect to reassess quarterly or biannually if they have a long waiting list. When a participant is terminated from this service, the rationale will be documented on the participant's Consumer Information Form. Recommendation for termination can be made by program staff with approval from the AAA director. Rationale for termination:
 - a. Determination that the participant is not homebound;
 - b. Determination that the participant is able to care for himself, including procurement and preparation of meals, and no longer need the service;
 - c. Determination that a member of the participant's household is able to prepare the participant's meals without causing undue stress to the household member;
 - d. Repeated failure of a participant to eat the meals, eat the meal in a timely enough basis to prevent spoilage, or to prohibit safe storage;
 - e. Repeated failure of the participant to admit the delivery person, or be present at time of delivery or exhibition of hostile behavior by themselves or another occupant of the dwelling, which prevents the delivery person from determining whether the meal is accepted;
 - f. Successive absence of the participant from his/her home when delivery is made without sufficient notification to the program.

G. Service Delivery

- 1. a. <u>State Contract for Meals</u>-Mississippi elects to contract with a sole statewide vendor through means of an open bid RFP process. All meals provided through the Older Adult Nutrition Program must be provided by the selected vendor.
 - b. The exception to this rule are the few adult day care sites which have been grandfathered-in and self-prepare their meals. The AAA must request a waiver annually at the new fiscal year for these programs. No other programs may start a self-preparation site as this weakens the state contract and value pricing. Existing self-preparation sites must meet all food safety and sanitation standards of a food service establishment and have a ServeSafe certified employee on duty during service and preparations hours.

2. Regular Meals

- a. Regular Days -Meals that may have hot, cold, or room temperature components, not frozen, shall be delivered to the homebound five (5) days a week, 52 weeks a year.
 - (1) <u>Hot, bulk meals</u> delivered from the vendor to a congregated site may be packed into appropriate containers and sealed for individual meal delivery. Appropriate portion sizes of the complete meal, at the appropriate temperatures will be placed in separate hot and cold thermal carriers to be delivered to the home.
 - (2) Pre-plated meals are prepared and heated at the vendor facility and transported at ready-to-serve temperatures to a congregate site or directly to the home. They are held in a thermal carrier until delivery. Pre-plated meals are beneficial when a hot home-delivered meal is desired but facilities at the congregate site are not appropriate for bulk meal service, or the participant is not able to store or heat meals at home.
 - (3) Special precautions must be taken, as outlined in Food Safety and Sanitation Manual, to ensure proper temperatures are maintained throughout the delivery process.
 - (4) At sites from where both congregate and home-delivered meals are served, there must be a clear documentation trail showing that home delivered meals are paid for from Title III, C-2 funds and the congregates meals from C-1.

b. <u>Holidays and Special Days</u> - Shelf stable meals in single units shall be delivered to homebound participants during the holidays designated by the DAAS, on days when field trips and outings are planned for congregate participants, any time that an unplanned emergency may occur, and/or any other time when the sites may be closed for any reason. (See Section 3 below for the Emergency Meal Protocol.)

c. <u>Meal Orders, Deliveries and Invoicing, and Meal Order Changes</u>

- (1) <u>Meal Orders</u> for home-delivered meals on those days when sites will be closed shall be placed by the AAA nutrition coordinators/service providers (not site managers) <u>via fax or e-mail</u> (not the phone) at least two (2) weeks prior to the time they will be needed.
- (2) <u>Deliveries</u> of shelf-stable meals should be up to two (2) days before the holiday or closing. (For example, when a holiday falls on Monday, shelf-stable meals should be delivered on the prior Thursday to allow for corrections to be made on Friday.) The vendor's <u>invoice</u> will reflect the meal <u>delivery date</u>, not the date participants are expected to consume the meals, and the AAA shall reimburse the vendor accordingly.
- (3) Meal Order Changes shall be made only in emergencies such as a death or placement of a participant into the hospital, nursing home, etc. Changes must be made to the commissary via fax or e-mail by AAA nutrition coordinators/service providers (not site managers) no later than 2:00 p.m. on the day before the change is to take effect. The vendor is not expected to honor phone orders/order changes or messages relayed through delivery personnel.

3. Frozen Meals

- Five-pack or seven-pack meals contain different frozen meals with appropriate components, are packed in a larger box, and are delivered in bulk quantities to sites or participant homes one (1) day a week. Meals are in trays that can be re-heated in a conventional oven or a microwave oven. It is the responsibility of the AAAs to assure that recipients have adequate storage and heating facilities and are able to prepare frozen meals by themselves or have available assistance.
- b. <u>Meal Delivery Options</u> available to AAAs/providers who provide frozen meals:
 - (1) Nutrition Site The vendor shall deliver 5-pack/7-pack frozen meals in bulk quantities one day a week to the sites from which staff, volunteers, and/or family members deliver them to the homebound. It is the ultimate responsibility of AAA to provide thermal protection for both hot and cold, not the vendor. If the AAA contracts with a provider, the AAA will insure the provider complies with all delivery requirements. (See equipment requirements in Food Service Safety and Sanitation Manual.) Meals must be transported in appropriate thermal protection carriers, regardless of the delivery time.
 - (2) <u>Door-to-Door</u> The vendor shall deliver 5-pack frozen meals directly to the recipient homes one day a week. If this option is chosen, the AAA(s) and the vendor shall make their own business arrangements, including having correlated software and/or any other tool(s) that will benefit each in meal verification, data collection, invoice reconciliation, and other record keeping.

4. <u>Emergency Shelf-Stable Meals</u>

- a. What The emergency shelf stable meal will consist of the meal and powdered milk, or the meal and bottled water, without the powdered milk package, depending on the emergency situation and current state meals contract specifications. It is recommended that shelf-stable meals be ordered as single packs, which will reduce waste from unnecessary meals being given out, however they can be ordered as a five-pack.
- b. <u>Goal</u> Each AAA impacted by hurricanes and any AAA who determines their participants may be affected in any way by extreme weather that will interfere with regular delivery of services, is to arrange with the vendor for shelf stable meals, optional water procurement, and their delivery prior to the emergency.
- c. Responsibility The AAA shall assume the responsibility of assuring that all homebound participants have nourishment in bad weather or other emergencies when regularly scheduled meals cannot be delivered by the vendor. AAAs shall either (1) provide the homebound with emergency shelf-stable meals detailed below or (2) make other arrangements such as neighbor watch, church care, a buddy system, etc.
- d. Ordering, Delivering, and Invoicing It is recommended that yearly, each affected AAA order approximately 1000 shelf stable meals to be spread out between the AAA office and senior centers or locations within the AAA network that are strategically located, accessible during adverse weather, and have adequate, safe and weatherproof storage.
 - Order Timeline for Hurricane and Summer/Fall Emergencies:
 April 15- Notify the vendor of total shelf stable meal numbers and delivery sites.
 July 1-Latest delivery date to designated locations. (Ex. July-December).
 - Order Timeline for Winter Weather Emergencies:
 September 15- Notify the vendor of total shelf stable meal numbers and delivery sites for AAA's who experience power failures and transportation problems due to the weather for delivery during November 15- Latest delivery date (Ex. November-April).
 - (3) <u>Pre-delivery of Meals to all Current Participants</u> It may be deemed appropriate by your agency that a portion of these meals be delivered to home-delivered and congregate site participants to be kept at their homes during the storm season, to avert last minute deliveries during bad weather.

Instructions shall be given to participants that these meals are for emergency consumption for days they will not be receiving a meal or attend a meal site. It will be up to the participant to save the meals for this, but you will have provided the meal to them. It is recommended that 2-3 days of shelf-stable meals and water be issued to each participant at the onset of the storm season. Thus, if the home-delivered meal schedule must be delayed for a few days or a site cannot be open again for a few days due to power outages, each participant has food and water.

Home-delivered emergency meals that are not consumed in the course of an emergency may be consumed as a breakfast or dinner and counted on those designated days. (See special billing for emergency meals section H, 2)

- (4) <u>Invoicing</u> The vendor's <u>invoice</u> for the shelf-stable meals will reflect the <u>delivery date</u>, not the date it is anticipated that participants will consume the meals, and the AAA shall reimburse the vendor accordingly. (See special billing for emergency meals section H, 2)
- b. Meal Changes When Threat is Imminent The above mentioned shelf stable meals are meant to be an emergency supply when regular meal delivery is not possible. When a hurricane is deemed to be approaching, the AAA may request from the vendor that regular frozen and hot meals be replaced by shelf stable for a period of a week or 'ongoing until further notice'. As we usually know several days or a week in advance if we are potentially facing a hurricane, contact the vendor as early as possible to make this change. Again, they will not automatically substitute shelf-stable meals for frozen or hot, nor will they necessarily produce shelf-stable meals in anticipation of your need.

Stay in contact with your vendor's Commissary Manager regarding any necessary changes in delivery schedule and location. Evacuations may prevent meal delivery and alter your service numbers.

Keep the State Unit on Aging informed of your emergency plans as they progress. We are in direct contact with MEMA and the governor's office and must provide regular updates. This way we can also assist you and facilitate communication between all parties involved.

c. Meals Not Used - Shelf-stable meals not be needed for an emergency shall be used for the next holiday, picnic, special event or interspersed with regular meals. Shelf-stable meals must be kept in well-ventilated and pest-free dry storage areas at normal room temperature so that contents will remain intact without refrigeration; they should not remain in stock longer than six (6) months.

- d. Nutritional Content Shelf-stable meals are ordered with emergency use in mind, however as stated above, in the event of not being used they will be served out rather than wasted. Emergency meals are nutritious and may be funded by Title III and NSIP when served to eligible participants. A complete nutrient analysis is on record at the State Unit of Aging.
- e. <u>Special Considerations</u> for the general aging population in times of disaster These meals are for distribution to any seniors aged 60 or over or their spouses living in the AAA's service area during times of emergency, regardless if they already participate in your meals program. Service providers, case managers, neighbors, law enforcement, medical services... all may be referrals for people who need these meals. Do not focus only on participants you currently provide meals to. You have already identified their needs.

5. <u>Medical Nutrition Therapy-Liquid Meal Replacement (MNT)</u>

a. <u>Definition and Legal Basis</u> (Federal Register, June 17, 1996; Use of Medical Food and Food for Special Dietary Uses in Elderly Nutrition Programs, National Policy and Resource Center on Nutrition and Aging, June 14, 1996)

Medical Nutrition Therapy-Liquid Supplements, defined by the Orphan Drug Amendment of 1988, Public Law 100-290, is "food which is formulated to be consumed or administered entirely under supervision of a physician and which is intended for the specific dietary management of a disease or condition for which distinctive nutritional requirements, based on recognized scientific principles, are established by medical evaluation."

Medical Nutrition Therapy- is <u>NOT</u> products such as *Slim Fast*, *Sweet Success*, etc. Medical food also differs from common dietary supplements of vitamins and minerals in that medical food provides macro nutrients such as protein, carbohydrates, fats, calories, *in addition to* vitamins and minerals.

- b. <u>Use</u> Liquid nutritional supplements such as *Ensure*, *Ensure Plus*, *Boost*, etc. may be provided to terminally ill or other eligible homebound persons who can no longer process regular food or who are at nutritional risk because of a condition, illness, or injury <u>IF</u> the guidelines below are strictly followed:
 - (1) A physician, registered/licensed dietitian, or other qualified health professional evaluates the person initially, recommends/prescribes a liquid supplement, and permits the person and/or his caregiver to participate in the decision;
 - (2) The product is within the legal and medical definition of medical food/nutritional supplements as stated in federal law;
 - (3) The recommended product contains at least 1/3 DRI and is the only food provided and consumed at a meal, The supplement may not be consumed in addition to other food paid for with Title III funds;
 - (4) The medical food is just <u>one</u> component <u>in</u> an overall <u>comprehensive</u> care <u>plan</u> that is in <u>writing</u> and on file; and
 - (5) The MD himself, or an order is written for a registered dietitian or other health professional to review the client's intake of the supplement, toleration and continued need for the nutritional supplement with periodic reevaluation, no longer than six months, who updates and files the written updated care plan.

c. Funding and Supplier – MNT-Liquid supplements may be paid for from federal funds granted to the DAAS and the AAAs. However, each AAA/service provider shall make its own business arrangement with the vendor or another source for the provision of supplies.

H. Special Meals Billing

- 1. <u>Holidays/Special Days</u> Holiday and special day meals shall be recorded for billing and reimbursement on the day(s) the vendor delivers the meal(s) to the site or home, not the day(s) the participant is supposed to consume the meal(s). (For example, if a holiday falls on a Monday and the holiday meal is delivered on Thursday or Friday the week before, the vendor's invoice will list the billing date as the Thursday or Friday the meals were delivered, not the Monday holiday.)
- 2. <u>Emergency Meal</u>s-Emergency shelf-stable or frozen meals shall be recorded for billing and reimbursement on the day(s) the vendor delivers the meals to the sites or the home for distribution to the participants, not the date(s) participants are expected to consume the meal.

Because participants may receive more than one meal each day (not two meals at the same meal), recording two (2) units for a participant for a day is allowed as long as sign-in and delivery sheets show clearly that a supply of emergency meals were delivered to the participant.

3. <u>Liquid Meals</u> - Liquid meals shall be recorded for billing and reimbursement on the day(s) the vendor delivers the meals to the participants.

I. Alternate Vendor

- 1. AAA Nutrition Coordinators/service providers/site managers may purchase meals or portions of meals from an alternate meal source to substitute for meals ineligible only in the following situations:
 - a. The vendor fails to deliver any meal(s)*, or an entree which is equal in value to an entire meal, or any other portion of the meal(s);
 - b. All or any portion of the meal(s) is deemed unacceptable, for any reason(s), including time temperature violations;
 - c. Meals are not delivered by 11:15 a.m. and/or according to the specifications in the contract executed by the vendor and the DAAS.
- * Frozen Meals Exception If, after frozen meals have been delivered to recipient homes, it is learned that they lack components or contain unacceptable components, the vendor shall discuss the matter with the AAAs and make the adjustments to the invoice accordingly.
- 2. Payment If an alternate meal source is used, the AAA shall pay the alternate meal source(s) or individual who paid for the meals per AAA policies. The AAA will bill the vendor the contract price of the food replaced, less the mileage expense, for picking up food from the alternate meal source.
- 3. <u>Commencement</u> The AAA will maintain a list including the complete name(s), mailing address(es), and phone number(s) of prospective alternate meal sources in their site areas to be used when meals or portions of meals need to be replaced. The vendor will be notified when alternate meals have been ordered and the reason.
- 4. <u>Agreement</u> The AAA will maintain an agreement with the prospective alternate meal source(s). The AAA Nutrition Coordinator shall send the list to their service providers and/or site managers.
- 5. <u>Food Substitution</u> -At the beginning of the contract, the vendor shall provide the AAA Nutrition Coordinators/service providers with a food substitution list so that food purchased from an alternate meal source, in the event of default by the vendor, may be of like value to that being replaced.
- 6. <u>Credit</u> When an alternate meal source is NOT used to replace vendor shortages, the vendor shall issue a credit to the AAA based on the following allocations:

Food Group	Meal Cost Percentage
Meat/Meat Alternative	100%
Fruit/Salad	15%
Milk	15%
Vegetable	10%
Dessert (other than fruit)	10%
Bread/Bread Alternative	5%
Margarine	2%
Condiments	2%

- CACFP reimbursed meals, provided through Adult Day Care Centers may not be credited, all components must be provided for the meal.
- 7. <u>Alternate Meal Sources -</u> Should alternate meals be obtained, that is, not from the state contract approved meals vendor, the alternate meals must be procured from a licensed food service establishment with a current 'A' rating from the MS State Department of Health, exhibited by a copy on file at the site. A copy of the establishment's health inspection must be obtained before food may be served. This may be obtained from the MS State Department of Health website for all licensed food establishments.

- J. <u>Supplies: Ordering, Handling, and Storing</u> AAAs/service providers/site managers shall keep <u>one week's</u> disposable home-delivered supplies on hand at each site at all times and order necessary supplies from the vendor on the day/time schedule requested by the vendor.
 - 1. If due to storage or delivery limitations, this schedule is not beneficial to both the site and the vendor, an alternative arrangement for supplies is acceptable, if both parties are in agreement.
 - 2. Site personnel shall make every effort to safeguard all supplies from pilferage and/or inappropriate use, such as packing home-delivered meals in congregate supplies or serving congregate meals in home-delivered supplies. The vendor shall maintain an ongoing record of supplies delivered to each site.
 - 3. Supplies shall be commercially packaged for individual use and shall be stored at the site in closed containers on clean shelves above the floor and handled in a way that they are protected from contamination at all times. Supplies may not be stored on the same shelf, next to or below chemicals.

- **K.** <u>Staff</u> -There shall be an adequate number of staff to manage the program's fiscal and administrative responsibilities. Records for documenting <u>in-kind match</u> shall be kept of volunteers' time and activities.
 - 1. Registered Dietitian The meals program shall be operated under the direction of the DAAS registered and licensed dietitian (RD, LD) at the state level. Menus and nutritional information is prepared by a registered and licensed dietitian.
 - AAAs and local service providers may contract with a registered dietitian to provide nutritional counseling and assessment of high nutritional risk participants.
 - 2. <u>Nutrition Coordinator</u> The AAA nutrition coordinator shall oversee the management and administration of the entire meals program. She/he or the service provider shall determine the supervisory functions of the site managers; plan training in food service safety and sanitation techniques and practices for all site personnel, including volunteers; and consult with the dietitian when desired and as necessary.
 - 3. <u>Site Manager</u> The site manager shall direct the day-to-day details and logistics of the entire meal program under and according to the oversight of the AAA nutrition coordinator/service provider.
 - 4. <u>Volunteers</u> may be recruited and shall be supervised. Volunteers who handle food, including delivery must adhere to all food safety and sanitation requirements.
 - 5. <u>Delivery Drivers</u> for congregate feeding sites that also serve as distribution points for home-delivered meals, delivery drivers hired by the AAA or service provider must adhere to all standards of food safety.

- L. <u>Training</u> The following training is required; training <u>documentation shall be retained</u>; and sufficient funds shall be budgeted to cover training expenses, if necessary:
 - 1. <u>Personnel Orientation and In-service Training</u> All paid staff and volunteer food service workers shall have orientation training <u>prior</u> to working in the program and at a minimum, annually thereafter. AAA nutrition coordinators/service providers shall plan and schedule the training which shall include, at a minimum, the following:
 - a. <u>Nutrition Coordinator/Service Provider</u> Routine management and administrative procedures, record keeping systems, reporting requirements, program requirements and sanitation and food safety and meal service;
 - b. Site Manager -
 - (1) Food safety and sanitation based on the <u>Food Safety and Sanitation</u> <u>Standards Manual for the OAA Nutrition Program;</u>
 - (2) Meal service, with detailed instruction on congregate meal service requirements, counting and claiming, participant eligibility, and correct food portioning using the Site Serving Instructions guide;
 - (3) Site operations;
 - (4) Site record keeping;
 - (5) Contribution policy and cash reconciliation
 - (6) Community resources;
 - (7) Coordinating volunteers; and
 - (8) Methods of referrals.
 - c. <u>Volunteers</u> Site procedures and various volunteer activities when they first enter the program and anytime thereafter as deemed necessary by the AAA/ service provider. Specifically, any volunteer which deals with the handling, distribution and/or delivery of meals must receive training on basic food safety and sanitation and meal eligibility.
 - d. <u>All Staff</u> Participant confidentiality; all aspects of food safety and sanitation; and procedures for handling emergencies medical, fire or disaster, which includes being able to locate participants' emergency contact information and to evacuate participants safely.
 - e. Any person who administers a <u>Consumer Information Form</u> must receive training, with documentation retained.
 - 2. <u>Nutrition Coordinator Training Opportunities</u> While not mandatory, the following are opportunities to learn and share regarding the Older American's Act Nutrition Program.
 - a. Quarterly Menu and Nutrition Program Meetings- While not mandatory, attendance by the nutrition coordinator at the quarterly menu meetings and the DAAS meetings that follow, as well as any other special meetings called by the DAAS dietitian is encouraged to allow input and discussion from all areas of the state, due to the rapidly changing Title III program.
 - b. <u>ServeSafe</u> While not mandatory, it is recommended that at least one person

under advisement of the AAA, for example, a service provider or site manager, or the Nutrition Coordinator, for each AAA, be ServeSafe certified to act as a resource person and lead trainer due to the importance of food safety and sanitation in the high risk older population we serve.

- 3. <u>Fire/Emergency and Evacuation Drills</u> for participants should take place at least <u>twice</u> a year.
- 4. <u>First Aid Instruction</u> in general first aid, cardiopulmonary resuscitation (CPR), and the Heimlich maneuver is <u>recommended</u> for everyone working with older persons.

M. Records

1. <u>General</u> - Adequate records shall be maintained on each participant to ensure the accuracy and authenticity of the number of eligible home-delivered participant meals served each day. To the greatest extent possible, all participant information and service records will be <u>recorded in</u> and all forms, sign-in sheets, and records should be <u>drawn from</u> the current state approved client tracking system.

All records and reports shall be made available for audit, assessment, or evaluation on demand by authorized representatives of area, state, and federal agencies. Except for audit purposes, recipient confidentiality shall not be violated and information about or obtained from an individual shall not be disclosed without that individual's written consent. However, the individual shall not be denied services if he refuses to provide written consent. HIPPA requirements are to be followed.

- 2. <u>Documents to Reconcile</u> To verify that homebound persons received meals on certain dates and to assure that the meals paid for were served to eligible homebound persons, the meal numbers on the following documents must reconcile:
 - a. Signature Sheets
 - (1) Specific Forms Each AAA/service provider shall design and furnish to site managers/meal deliverers signature sheets (daily, weekly, or monthly) listing the names of all homebound participants (which must match the Monthly Client Service Report); the dates (or spaces to insert dates) when meals are to be delivered to each participant; and space for the signatures of the person(s) delivering the meal(s), the participant or caregiver receiving the meal, and the site manager who shall also put the date beside her/his name. The Daily Service Unit Form, large spacing, printed from the current state approved client tracking system is recommended or a similar form The signature sheets shall be retained for monitoring purposes. (The AAA/service provider may want to print the signature sheets on colored paper to easily distinguish home-delivered meal verification from other site paperwork.)
 - (2) General Forms For persons (perhaps differing each day/week) who pick up meals for family members, neighbors, or friends who are not on an organized route, the AAA/service provider shall provide the site with a general form on which to list (either pre-printed by the AAA/service provider or legibly handwritten) the date and the names of the meal recipients with a line/space beside the recipient's name for the signature of the person who delivers the meals, attesting that he/she delivered the meal to that person on that date.
 - (3) <u>Consistent Forms</u> All documents verifying home-delivered meals shall be uniform in appearance within the AAA/service provider. Various odd pieces of paper devised at the site level, etc. will not be

accepted as documentation, even if signed, except in an emergency.

- b. Monthly Client Service Reports (also known as "Service Logs") AAAs/local service providers shall print and send a Monthly Client Service Report from the current state approved client tracking system to each site manager who shall complete and return it to the AAA/service provider who shall, in turn, reconcile by funding source the number of meals listed on the monthly report to the number of meals paid for.
- c. Meal Tickets
- d. <u>Vendor Invoice</u>
- 3. <u>Program Information shall include:</u>
 - a. <u>Signature Sheets</u> addressed above;
 - b. <u>Waiting List</u> of persons eligible for home-delivered meal service;
 - c. <u>Contribution Policy</u> material provided to the homebound;
 - d. <u>Nutrition Education Documentation</u> noting the topic and the date(s) sent; and
 - e. <u>Program Income Record</u> noting the daily/weekly contribution amounts.
- 4. <u>Participant Information</u> is contained in the <u>Consumer Information Form</u> which shall:
 - a. Clearly identify <u>homebound status</u>;
 - b. Be completed prior to services being received, or if deemed an emergency, within three working days and,
 - c. Be completed and <u>updated annually</u> (on the <u>anniversary date</u> of the participant's entrance into the system OR at a <u>single point in time</u>, e.g. October) for continuation or termination of meal services with additional assessments made whenever necessary and/or appropriate, (AAAs may elect to reassess homebound status on a more frequent basis due to their waiting list policy.)
 - d. Contain <u>emergency information</u> such as the participant's family or contact person and a record of any special health, medical, or dietary needs, when appropriate; and
 - e. List <u>all services</u> provided the participant in accordance with NAPIS/MIS reporting procedures.

- f. Be entered into the current state approved client tracking system within ten days of completion.
- g. All forms with each previous form filed together kept at the AAA, and a copy of the most recent form kept at the site.

N. Reports -

1. <u>Site to AAA or Service Provider</u>

On Friday or the last food service day of each week, site managers shall mail to the AAAs the site's delivery tickets and original sign-in sheets for that week, retaining a copy at the site.

2. AAA Nutrition Coordinator to DAAS

AAA personnel shall enter all required meal count and nutrition information for NAPIS into the current software based on the previous month's events and delivery ticket information.

3. <u>Vendor Reports</u>

The vendor will provide to DAAS, in May and November, a Semi-annual Meal Numbers Report; and a Self-assessment Report, which includes the results of client satisfaction surveys administered prior to the second and fourth quarter menu cycles.

4. State Reports

NAPIS reporting is crucial in representing Mississippi to the nation, in regards to OAA programs. The AAAs shall provide any additional information or reports requested by the DAAS. The current state approved client tracking system is an important tool in compiling accurate data.

The state nutrition coordinator shall do a periodic statewide analysis of the vendor from information submitted by the AAAs.

O. <u>Vendor Credits and Penalties</u>

- 1. The AAA MAY claim vendor credit IF:
 - a. The vendor fails to deliver meals or portions of meals or fails to deliver meals by the stated time, or if meals or portions of meals are deemed unacceptable <u>AND</u>
 - b. The site manager/service provider/AAA does <u>NOT</u> use an alternate vendor to fill the shortage.
- 2. The vendor shall credit the AAA according to percentages listed below:

* • · · ·	
Meat/Meat Alternative	100%
Fruit/Salad	41%
Milk	15%
Vegetable	10%
Dessert (other than fruit)	10%
Bread/Bread Alternative	5%
Margarine	2%
Condiments	2%

- 2. <u>Penalties to Vendor After three occurrences per site, at the discretion of the AAA, a penalty is permitted to be imposed upon the vendor, in addition to the cost the AAA bills the vendor for meal replacement.</u>
 - a. These occurrences reflect the most critical situations when the provider will impose the penalty of \$100 per site, in addition to, the delivery cost of substitute meals, including salary, mileage and food purchase. Vendor must credit the Area Agency on Aging in each planning and service area as need arises. These occurrences include:
 - (1) No meal delivery;
 - (2) Meals arriving beyond the agreed upon time;
 - (3) Meal shortages; and,
 - (4) Sub-standard temperatures at point of delivery and /or unacceptable food quality.
 - b. The penalty for Hot Home Delivered Meals will be \$100 per 20 meals even if an alternate meal source is used.
 - c. The penalty for Frozen Meals delivered to the site at any time other than the agreed upon designated date will include \$100, plus one shelf-stable meal for each participant, the expense of paying a driver an hourly wage to deliver meals to participants, and vehicle mileage for delivering meals. This amount shall be credited to the AAA.

P. Monitoring -

1. The Mississippi Department of Health, Division of Sanitation will annually conduct a site inspection of distribution sites and sites where meals are packaged for home delivery to determine food safety and sanitation standards are followed per the current Food Code. This is not a pass/fail inspection, however corrective action must be taken and follow up by the inspector will take place within the time period determined by the inspector. A report will be sent to the AAA. While some local health departments may maintain a schedule, it is the responsibility of the AAA or the provider to call for an appointment before an inspection has passed one year.

The cost for this service, if any, shall be anticipated and included in the program budget.

- 2. The State Department of Human Services' Office of Monitoring/Program Integrity shall monitor once a year the:
 - a. AAA nutrition program; and the
 - a. Food service vendor.
- 3. AAA nutrition coordinators shall visit, observe and document:
 - a. the vendor commissary during early morning hours once a year or as often as possible for the benefit of themselves and the overall nutrition program they manage; and
 - b. all distribution sites for monitoring of proper storage techniques and equipment; and
 - c. delivery routes which should be verified for time and excessive length, and proper transportation equipment; and
 - d. any congregate sites from which home-delivered meals are served in bulk from, packaged frozen for home delivery or as a holding point for pre-plated meals.
 - e. Utilize the current MDHS Office of Monitoring, Nutrition Sites

 Monitoring Tool Older Adult Nutrition Program
- 4. The vendor shall conduct a site visit at 75% of all sites yearly. These include bulk, pre-plated and frozen routes. The vendor does not go to the home where the meal is delivered, however goes to the distribution site. Concerns about delivery schedules, particularly lengthy routes, can be followed up by observation.

While monetary penalties are not incurred from these reports, the findings are meant to give the site, service provider and AAA knowledge of problems and potential problems on meal service, food safety and sanitation; as well as health inspections.

Attachment C Central Mississippi Planning and Development District Area Agency on Aging PROGRAM INCOME POLICY

I. SCOPE AND PURPOSE

The purpose of this document is to transmit the policy regarding program income collection for services rendered with funds administered by the CMPDD Area Agency on Aging and the Division of Aging and Adult Services (herein called "DAAS"). A provision must be made for safeguarding program income contributed by the elderly clients served with aging funds in the most cost effective manner.

II. REQUIREMENTS

- A. Each service that is provided in a centralized location must have the following in place:
 - 1. A lock box must be placed in each location where a service is provided which clearly indicates the service that the funds will expand, such as congregate meals, senior center and day care.
 - 2. The box must be kept locked at all times with a space at the top of the box through which contributions can be placed.
 - 3. The staff member who has access to the lock box on a daily basis should not have access to the key. The key should be maintained by a second staff member. A set time should be established, at least weekly, for the box to be accessed by both staff members and program income counted, and the amount certified by both staff members.
 - 4. Program income generated must be deposited on the same day that the lock box is opened. The form that is used by the two staff members to certify the amount of program income generated should then be attached to the copy of the bank deposit slip and forwarded to the appropriate fiscal officer to account for the funds. The bank deposit slip should clearly indicate the service that generated the program income.
- B. A mechanism must be in place to allow participants to contribute program income for each service funded through funds administered by the AAA and DAAS. When the service is not provided in a centralized location, a plan must be developed by each provider for soliciting and safeguarding program income contributions. Examples of these services include homemaker, respite, home delivered meals, etc.

- C. Program income must be expended first, prior to the expenditures of federal, state or local cash. Program income must be used to expand the service that generated the funds.
- D. The purchase of lock boxes for safeguarding program income is allowable. The cost should be charged to the service where the box will be used. For instance, a lock box purchased for a congregate meals site should be charged to the congregate meals project management funds.
- E. Program income generated by the nutrition program must be applied to the cost of the meal and will not be budgeted for the project management. Procedures for submittal of nutrition program income will be established with each individual provider.
- F. Contractor should develop a suggested contribution schedule for services. In developing such a schedule, contractor must consider the income ranges for older persons in the community. Means tests may not be used.
- G. No older person will be denied a service because the older person will not or cannot contribute to the cost of the service.

III. EFFECTIVE DATE

This policy is effective immediately and shall remain in effect until modified or replaced by the Central Mississippi Planning and Development District Area Agency on Aging.

Authorized Signature and Title	-	Date

CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT

	E OF MISSISSIPPI NTY OF
CON	TRACT FOR
1.	<u>Parties</u> - The parties to this Contract are <u>Central Mississippi Planning and Development</u>
	District (herein called the "Agency) and (herein called "Contractor").
2.	<u>Purpose</u> - The purpose of this Contract is to engage the services of the Contractor to
	perform the following services Quality Assurance
	Standards under the following sources of funding Any
	change of the intent of this Contract must in writing and mutually assented to by both
	parties.
3.	Service Objectives and Cost - The Contractor shall provide, in an expedient and satisfactory
	manner as determined by normal, reasonable circumstances, the services described in Exhibit
	B, entitled Service Objectives and Cost. Services shall be performed in accordance with the
	Quality Assurance standards attached hereto and made a part of the Contract thereof by
	reference as Attachments.

4.	Period	of P	erform	ance

- (1) This Contract shall begin on October 1, 2019.
- (2) This Contract shall end on September 30, 2020.
- 5. <u>Location of Service</u> Services will be provided in the area(s) of
- 6. <u>Cost of Contract</u> Funding for this Contract will not exceed the amounts shown below:

	<u>Federal</u>	State	Cash	Local <u>In-Kind</u>	Program Income	<u>Total</u>
Title III B						
Title III C1						
Title III C2						
Title III D						
Title V						
USDA						
NFCSP						
SSBG						
Special State						
Total for	\$	\$	\$	\$	\$	\$

This Contract is subject to the availability of funds from all resources. Of the total amount of Local cash/in-kind $\underline{\$0}$ local cash and $\underline{\$0}$ local in-kind will be provided by the "Contractor." The budget or Service Objectives and Cost are herein made a part of this Contract by reference as reflected in Exhibit(s).

7. Method of Payment - This is to be a (n) (unit cost/cost reimbursement/advance)

Contract. The Contractor shall submit to the Agency a Request for Funds by the fifteenth calendar day of each month that the Contract is in force. The Agency shall process the Requisition for Funds in its normal course of business, and if it is found in order, shall cause payment thereon to be made. For any Request for Funds to be processed, the Agency must receive monthly Program Reports and Financial Reports as outlined in Section 8 of this Contract. (On performance based/unit of service Contracts, the advance request must be based upon the projected number of units of service multiplied by the unit cost less local match and program income.)

8. <u>Financial and Program Reporting Requirements:</u>

The <u>Contractor</u> shall submit to the Agency program reports and financial reports as follows:

	Frequency	<u>Due Date</u>
Service Provider Log(s)	Monthly	5 th working day
Programmatic Reports	Monthly	5 th working day
Financial Report	Monthly	<u>15th</u>
Final Financial Report	Annually	September 30, 2020

9. <u>General Terms and Conditions</u> - This Contract is hereby made subject to the terms and conditions included in Exhibit A entitled "General Terms and Conditions" which is attached hereto and made a part hereof by reference.

10. <u>Special Terms and Conditions</u> - This Contract is hereby made subject to the terms and conditions included in Exhibit C, entitled "Special Terms and Conditions," which is attached hereto and made a part hereof by reference.

IN WITNESS WHEREOF the Agency and the Contractor have executed this Contract on the $\underline{1^{st}}$ day of $\underline{October}$.

CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT/ AREA AGENCY ON AGING

ATTEST:	BY:
	Authorized Official
	Michael Monk, Chief Executive Officer
	SUBCONTRACTOR:
ATTEST:	BY:
	TITLE:

ASSURANCE OF OBLIGATION OF MATCHING FUNDS

This is to certify that	will provide
(Name o	of Source of Matching Funds) will provide
the required matching funds to (Name of Applicant A	Agency) for the
provision of(List Services(s) t	services in the county(ies) to be Provided
(List name(s) of County(ies)	during Fiscal Years 2019-2021.
	obligated to this project is \$
and the value of the inkind monies	obligated to this project is \$
This is a total amount obligated of \$	S
On behalf of the(Name of S	ource of Matching Funds), I certify that I
am authorized to make this obligation	on for the aforementioned funds.
Signature	Date
Typed Name and Title	
Witness	Date

Attachment F

Budget Summary

INSTRUCTIONS FOR COMPLETING CMPDD/AAA COST SUMMARY SUPPORT SHEET

BLOCK 1	Fill in the name of the applicant agency.
BLOCK 2	To be assigned by CMPDD/AAA.
BLOCK 3	Indicate FY 2019 - 2020 and proposed funding source (Title Ill or SSBG).
BLOCK 4	Complete the beginning date of the contract.
BLOCK 5	Complete the ending date of the contract.
BLOCK 6	A separate "Cost Summary Support Sheet" (CSSS) should be completed for each activity. In this block, fill in the activity that this particular CSSS is being submitted for, such as Homemaker, Home Delivered Meals, etc.
BLOCK 8	Fill in only the following cost categories: Salaries; Fringe Benefits; Travel; Consumable Supplies; Contractual Services; Equipment; Indirect Cost; and Other Costs. Complete only if funds are being budgeted for expenditure.
BLOCK 9	Complete the description in sufficient detail to affect how the costs budgeted were calculated. Each cost category should be described as follows:

- A) Salaries list the position(s) to be paid with the annual salary and the percent of time to be spent conducting the activity listed in Block 6.
- B) Fringe Benefits list each fringe benefit and the percent or amount of funds for each fringe benefits (whichever is applicable). Give the total funds budgeted for each fringe benefit.
- C) Travel list each type of travel expense to be incurred, for example, "1,000 miles @ \$.58/mi = \$580; meals @ \$20/day x 5 days; lodging @ \$45/night x 3 nights, etc.
- D) Consumable Supplies office and operating supplies, including paper, file folders, pens, pencils, etc.
- E) Contractual Services -includes audit fees to be paid to a CPA firm to audit the program. Also includes eligible costs necessary to operate each activity, such as postage, telephone, printing, lease, rental, and equipment maintenance agreements.
- F) Equipment-include purchase price of equipment. Lease, rental, and equipment service agreements are to be listed in the "Contractual Services" cost category. Justification for equipment purchases, along with a proposed equipment list, must be submitted on a separate sheet for approval.
- G) Indirect Cost -include base and amount multiplied times the appropriate approved indirect cost rate. A complete copy of the indirect cost plan should be included as part of the proposal package.

Budget Summary

List separately each budget activity for which a separate Cost Summary Support Sheet has been prepared. Enter the Source of Funds for each budget activity. The amount entered on the Budget Summary must come from the Total Costs line on the bottom of the Cost Summary Support Sheet.

Cost Summary Support Sheet

This sheet is used to identify each of the budget categories and line items authorized under each of the budget activities on the Budget Summary and to provide a description of the item and the basis for valuation or cost. Budget categories that may be used are: salaries, fringe benefits, travel, contractual services, commodities, equipment and indirect costs.

CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT COST SUMMARY SUPPORT SHEET

-		COMPANIAL DEPOSIT DE LA COMPANIA DE			ď	Page	of Pages	
1. Applicant Agency								
2. Agreement Number 3. G	3. Grant ID			4. Beginning		5. Ending		
6. Activity								
7. Budget Category					8. Budget			
	Federal	State	ابه	Local	Program	In-Kind	Total	
,								
-								
TOTAL	ι (₩.	1	ا ج	ا ج	ر ج	\$	

CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT BUDGET SUMMARY

	5. Ending			Total							\$
				In-Kind							\$
		C. Modification Effective Date:	Funding Sources	Program							\$
	4. Beginning	2. Modification		Local							
	LID	B. Modification () (State							
Pages	3. Grant ID			Federal						-	€
Page of Page 1. Applicant Agency:	2. Agreement Number:	6. Submitted as Part of (check one): A. Funding Request ()	7. Budget Activity								TOTAL \$

CMPDD, INC.

FY 2020 ALLOCATIONS			FINAL
GEOGRAPHIC AREA	SERVICE	FUNDING SOURCE	FED/STATE DOLLARS
	Title III B Service	<u>es</u>	
RANKIN	OMBUDSMAN	TITLE III B	13,500
WARREN	OMBUDSMAN	TITLE III B	13,500
COPIAH	OMBUDSMAN	TITLE III B	13,500
MADISON	OMBUDSMAN	TITLE III B	15,000
SIMPSON	OMBUDSMAN	TITLE III B	12,000
SIMPSON	I & R	TITLE III B	18,941
COPIAH	I & R	TITLE III B	18,940
MADISON	I & R	TITLE III B	17,452
DISTRICT-WIDE	ADULT DAY CA	RE TITLE III B	195,000
RANKIN	OUTREACH	TITLE III B	15,000
SIMPSON	OUTREACH	TITLE III B	14,000
WARREN	OUTREACH	TITLE III B	15,000
CITY OF JACKSON	OUTREACH	TITLE III B	13,000
HINDS	OUTREACH	TITLE III B	26,821
YAZOO	OUTREACH	TITLE IIIB	11,000
COPIAH	OUTREACH	TITLE IIIB	11,000
MADISON	OUTREACH	TITLE III B	16,000
RANKIN	TRANSP.	TITLE III B	35,000
YAZOO	TRANSP.	TITLE III B	52,000
COPIAH	TRANSP.	TITLE III B	52,000
HINDS	TRANSP.	TITLE III B	45,000
CLINTON	TRANSP.	TITLE III B	29,950
WARREN	TRANSP.	TITLE III B	50,000

LEGAL SERVICES TITLE III B

20,000

DISTRICT-WIDE

FY 2020 ALLOCATION PAGE 2

GEOGRAPHIC	SERVICE	FUNDING	FED./STATE
	TITLE III C	<u>1, C2</u>	
PEARL	CONGREGATE	III C1	19,000
MAGEE	CONGREGATE	III C1	20,000
YAZOO	CONGREGATE	III C1	31,200
COPIAH	CONGREGATE	III C1	64,145
CLINTON	CONGREGATE	III C1	22,000
CITY OF JACKSON	CONGREGATE	III C1	45,266
MADISON	CONGREGATE	III C1	25,000
HINDS COUNTY	CONGREGATE	III C1	53,315
PEARL	HOME-DEL.	III C2	21,000
RANKIN	HOME-DEL.	III C2	68,000
SIMPSON	HOME-DEL.	III C2	40,000
YAZOO	HOME-DEL.	III C2	124,000
CLINTON	HOME-DEL.	III C2	19,271
HINDS COUNTY	HOME-DEL.	III C2	119,200
COPIAH	HOME-DEL.	III C2	85,000
WARREN	HOME-DEL	III C2	72,100
	TITLE XX, SSBG		
CITY OF JACKSON	HOME-DEL.	TITLE XX	230,000
SIMPSON	TRANSP.	TITLE XX	48,000
MADISON	TRANSP.	TITLE XX	75,000
CITY OF JACKSON	TRANSP.	TITLE XX	142,115

FY 2020 ALLOCATIONS

Page 3

GEOGRAPHIC AREA	SERVICE	FUNDING SOURCE	FED./STATE DOLLARS
RANKIN SIMPSON WARREN YAZOO COPIAH HINDS MADISON	HOMEMAKER HOMEMAKER HOMEMAKER HOMEMAKER HOMEMAKER HOMEMAKER HOMEMAKER	TITLE XX	33,500 42,500 42,500 40,000 35,000 86,130 33,500
DISTRICT –WIDE DISTRICT-WIDE	TITLE III E IN-HOME RESPITE DAY CARE RESPIT	TITLE IIIE	110,000 60,104
DISTRICT (IN-HOUSE) (Rankin, Madison, City of Ja	173,011		

NOTES FOR BUDGET CALCULATIONS:

- 1. All services listed under Title IIIB, Title IIIC1 and Title III C2 require a 10% match, cash or In-kind. Amount listed for each service is 90% of the budget.
- 2. All services listed under Title XX require a minimum of 25% match, In-Kind @ 15% and Cash @ 10%. Example: Services listed on Allocation Sheet under Title XX amounts to 75% of the budget.
- 3. All services listed under Title IIIE require a 25% match, In-Kind or Cash. Amount listed for each service under this category is considered at 75% of the budget.

Estimated costs not actual costs:

4. Meal Prices for FY 2020:

Bulk \$2.917 Shelf-Stable \$3.329 Pre-plated \$3.329

Frozen Meal/Powdered Milk - \$3.211

Frozen Meal/Liquid Milk-\$3.339

Delivery Charge - \$1.278

NSIP/USDA - \$.80

of Serving Days with Home-Delivered Meals Program – 261 Days

of Serving Days with the Congregate Meals Program – 250 Days

Attachment G

TERMS AND CONDITIONS

The proposing agency agrees to comply with all terms and conditions stated in the request for proposal and in the core model contract. This agreement applies to the proposed contract with Central Mississippi Planning and Development District Area Agency on Aging for services for the period of October 1, 2019 to September 30, 2020.

AGENCY:		
BY:		
-	Signatory Official	

Attachment H

STATEMENT OF NON-INVOLVEMENT

The bidder has not had any prior involvement in performing a feasibility study of the implementation of the subject, in participating in drafting of the RFP, or in developing the subject program.

AGENCY:		
BY:		
	Signatory Official	

Attachment I

CERTIFICATE REGARDING LOBBYING

Certification for Contracts, Grants, Loans, and Cooperative Agreements

The undersigned certifies, to the best of his or her knowledge and belief, that:

- 1. No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, Member of the U.S. Congress in connection with the awarding of any Federal contract, making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan or cooperative agreement.
- 2. If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying", in accordance with its instructions.
- 3. The undersigned shall require that the language of this certification be included in the award documents for all contracts at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all contractors shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by Section 1352, Title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Organization	State
Authorized Signature	Date
Title	

CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT/AREA AGENCY ON AGING Certifications Regarding Unresolved Monitoring Findings; Unresolved Audit Findings; And Litigation Occurring Within The Last Three (3) Years

Identify any unresolved monitoring findings related to a Subcontractor during the last three (3) years and the sta	
Identify any unresolved audit findings related to any pr the last three (3) years and the status of each finding:	ograms received by the Subcontractor during
Identify any litigation and/or administrative hearings th Senior Management, or Subcontractor's Directors have years, including the outcome or disposition of the case:	at the Subcontractor, the Subcontractor's been involved in during the last three (3)
As the duly authorized representative of the Subcontrac provided above is true and complete to the best of my k	
Subcontractor Name And Any Other Names Under Wh	ich the Subcontractor Has Done Business:
Subcontractor Address and Any Other Addresses the Subcon	tractor Has Used
TYPED NAME AND TITLE OF THE CONTRACTOR	R'S AUTHORIZED REPRESENTATIVE
SIGNATURE	DATE

Attachment K

Screening Form

MISSISSIPPI DEPARTMENT OF HUMAN SERVICES – DIVISION OF AGING AND ADULT SERVICES MISSISSIPPI CONSUMER INFORMATION FORM

Area Agency on Aging



1. CLIENT IDENTIFICATION	15. HOUSEHOLD MONTHLY INCO	ME
D. C. Olivania de la Companya del Companya de la Companya del Companya de la Comp	16. INCOME BELOW THE NAT	
Prefix Client's Lastname First Name	POVERTY LEVEL?	Yes ☐ Score: (3) (Options, See Instructions)
-		Retirement SS Disability
Middle Initial Suffix Client also known as/Nickname		ceives Private Pension
Date of Birth*	18. MEDICARE	PART
Social Security Number	19. MEDICAID	
Email Address	20. GUARDIAN INFORMATION W	s, Voluntary Yes, Involuntary No
☐Homeless ☐Requires Assistance in an Emergency	Name of Person/Organization	
Case Manager	Guardian/Conservator Type	
Family Members	Durable Power of Attorney	
	21. ASSESSMENT OF DAILY L	(Options, See Instructions)
Address of Client Unknown Home County	Assessment Date:	
Physical Address City State Zipcode	BATHING	DRESSING
Thysical Addition	□ 0 - Independent	☐ 0 - Independent
Mailing Address City State Zipcode	☐ 1 - Supervision ☐ 2 - Require Assistance Sometimes	☐ 1 - Supervision ☐ 2 - Limited Assistance
Directions to Client's Home	☐ 3 - Mostly Dependent	☐ 3 - Extensive Assistance
	☐ 4 - Totally Dependent ☐ 5 - Activity Does Not Occur	☐ 4 - Totally Dependent ☐ 5 - Activity Does Not Occur
Phone (1) Type	TOILET USE	TRANSFER MOBILITY
Phone (2) Type	□ 0 - Independent	□ 0 - Independent
(Options, See instructions)	☐ 1 - Supervision ☐ 2 - Sometimes Dependent	☐ 1 - Supervision ☐ 2 - Minimal Assistance Required
2. ADDITIONAL CONTACT INFORMATION	☐ 3 - Mostly Dependent	☐ 3 - Mostly Dependent
Contact Type Relationship to Client	☐ 4 - Totally Dependent ☐ 5 - Activity Does Not Occur	☐ 4 - Totally Dependent ☐ 5 - Activity Does Not Occur
(Options, See Instructions)	EATING	WALKING IN HOME
Name (Last, First, M.I.)	☐ 0 - Independent	☐ 0 - Independent
Address City State 7in	☐ 1 - Supervision ☐ 2 - Sometimes Dependent	☐ 1 - Supervision ☐ 2 - Limited Assistance
Oity State Zip	☐ 3 - Mostly Dependent	☐ 3 - Extensive Assistance
Phone (1) Type	☐ 4 - Totally Dependent ☐ 5 - Activity Does Not Occur	☐ 4 - Totally Dependent ☐ 5 - Activity Does Not Occur
Phone (2) Type	PLEASE LIST OTHER OBSERVATION	•
Email Address		
Physician Contact #		
Physician's Name (Last, First, M.I.)	T	otal (ADL) Score:
3. DEMOGRAPHICS	22. INSTRUMENTAL ACTIVITI	
Gender* □M - Male □F - Female	During the past seven days, and cons	sidering all episodes, how would
Client less than 60	you rate the Client's ability to perform MEAL PREPARATION	MANAGING MEDICINES
	☐ 0 - Independent	□ 0 - Independent
Race? ⁻ Ethnicity?• □Hispanic □Non-Hispanic	☐ 1 - Sometimes Dependent	1 - Needs Reminders
Ethnicity?*	☐ 2 - Mostly Dependent ☐ 3 - Totally Dependent	☐ 2 - Somewhat Dependent ☐ 3 - Totally Dependent
5. CLIENT PRIMARY LANGUAGE	☐ 4 - Activity Does Not Occur	☐ 4 - Activity Does Not Occur
(Options, See Instructions)	MANAGING MONEY □ 0 - Completely Independent	HEAVY HOUSEWORK
☐Need Translation ☐Limited English ☐English Fluent ☐English Literate ☐Illiterate	☐ 1 - Need Assistance Sometimes	☐ 1 - Supervision
6. RELATIONSHIP STATUS Divorced Married	☐ 2 - Need Assistance Most of the Time	
□Decline to State □Separated □Single/Never Married □Widowed	☐ 3 - Completely Dependent ☐ 4 - Activity Does Not Occur	☐ 3 - Mostly Dependent ☐ 4 - Activity Does Not Occur
7. EMPLOYMENT STATUS	LIGHT HOUSEWORK	SHOPPING
(Options, See instructions) 8. VETERAN STATUS	☐ 0 - Independent ☐ 1 - Need Assistance Sometimes	0 - Independent
☐Spouse of Veteran ☐Child of Veteran	☐ 2 - Need Assistance Most of the Time	☐ 1 - Somewhat Dependent □ 2 - Mostly Dependent
9. IS THE CLIENT ADDRESS RURAL? □Yes Score: (3)	☐ 3 - Unable to perform Task	☐ 3 - Totally Dependent
10. HOUSING TYPE □Home/Own □Home/Rent	☐ 4 - Activity Does Not Occur TRANSPORTATION	☐ 4 - Activity Does Not Occur TELEPHONE
□Other □Apartment/Duplex	□ 0 - Independent	□ 0 - Independent
□ Adult Care Residence/Personal Care/Assisted Living 11. LIVE WITH* □ Lives Alone □ Other Family	☐ 1 - Somewhat Dependent	☐ 1 - Needs Verbal Assistance
□With Spouse □Other Non-relative	☐ 2 - Mostly Dependent ☐ 3 - Totally Dependent	☐ 2 - Needs Some Human Help ☐ 3 - Needs a lot of Human Help
12. REFERRAL SOURCE (Options, See Instructions)	☐ 4 - Activity Does Not Occur	☐ 4 - Cannot Perform Function
13. SOURCE OF SUPPORT (LIST)		at all w/o Help
(Options, See Instructions)	Comments	
14. PRIMARY TRANSPORTATION		
(Options, See Instructions)		otal (IADL) Score:

The score of each Yes is in the parenthesis. Total YES answers only and assign a NUTRITION					
23. NUTRITION RIS		RISK SCORE	based on scoring below		
Has the Client made any changes in lifelong eating habits because of health problems?					□ No □ Yes (1)
2. Does the Client eat fewer than 2 meals per day?				□ No □ Yes (3)	
3. Does the Client eat fewer than 5 servings of fruits or vegetables every day?				□ No □ Yes (1) □ No □ Yes (1)	
Does the Client eat fewer than 2 servings of dairy products (Such as milk, yogurt, or cheese) every day?. Does the Client sometimes not have enough money to buy food?				☐ No ☐ Yes (1) ☐ No ☐ Yes (4)	
		e to problems with chewing			□ No □ Yes (2)
	-	?	-		□ No □ Yes (1)
8. Without wanting to,	has the Client lost or g	ained 10 pounds in the past	6 months?	***************************************	□ No □ Yes (2)
9. Does the Client nee	d help to shop, cook ar	nd/or feed themselves (or ge	t someone to do it for the	m)?	□ No □ Yes (2)
10. Does the Client hav	e 3 or more drinks of b	eer, liquor or wine almost ev	ery day?		□ No □ Yes (2)
		escribed or over the counter	- ' '		□ No □ Yes (1)
12. Does the Client hav	e diabetes?		***************************************	***************************************	□ No □ Yes (6)
ADDITIONAL COM	MENTS:				TOTALS:
					
SCORE 0 - 5: LOW (SCORE = 0) SCO	RE 6 - 20: HIGH RISK (SCOR	E = 6)	NUTRITION R	ISK SCORE:
24. SERVICE REQ	UESTED			NOTE	ES:
		SERVICE Start Date	: SERVICE	Start Date:	
SERVICE Sta	rt Date:	SERVICE Start Date	SERVICE	Start Date:	
05001105					
SERVICE Sta	rt Date:	SERVICE Start Date	SERVICE	Start Date:	
I certify that all the inf	ormation I have given o	on this form is true and comp	olete to the best of my kn	owledge. In applying fo	r services
through the Division of shared with appropria	of Aging and Adult Serv	rices and its providers, I give	my permission for the ir	formation on this form	to be
Sic	nature or Mark of Con	sumer/Client		Date	
	,			Duto	
Siç	gnature or Mark of Pers	on Completing Form		Date	
Service Start Date:			Service Provider		
ł ·			Contact Person		
Service Denied Date:				ississippi Gethelp)	
25. CONSUMER S		core from question 4, 9, 16 a		L's scores for Total Cor	nsumer Score
Minority Status	Rural Sta	atus	ncome Status	TOTAL CONOUR	#ED 000DE
ADL Score	IADL Sco	ore l	Nutrition Risk	TOTAL CONSU	MER SCORE
FAMILY CAREGIVER SU		SSESSMENT [FILL IN ONLY		R) (Record Caregiver An	ISWAY)
					iowei7
Type of Assessment		☐ Reassess			
Where does the caregiver			residence, close proximit	y Separate residence	e, over 1 hour away?
Is the Caregiver providing			Recipient's Name		
Is the Caregiver's Care I		-	7.7 1.4. 1.1. 1.1. 1.1. 1.1. 1.1. 1.1. 1		
		e following services to the re			
BATHING	DRESSING	TOILET USE	TRANSFER MOBILITY	EATING	WALKING IN THE HOME
☐ (0) Independent	☐ (0) Independent	☐ (0) Independent	☐ (0) Independent	☐ (0) Independent	☐ (0) Independent
☐ (1) Sometimes	☐ (1) Sometimes	☐ (1) Sometimes	☐ (1) Sometimes	☐ (1) Sometimes	☐ (1) Sometimes
☐ (2) Most of the Time	☐ (2) Most of the Tim	e 🔲 (2) Most of the Time	☐ (2) Most of the Time	\square (2) Most of the Time	☐ (2) Most of the Time
☐ (3) Most of the Time	(3) All the Time	☐ (3) All the Time	☐ (3) All the Time	☐ (3) All the Time	☐ (3) All the Time
MEAL PREPARATION	MANAGING MONEY	HOUSE WORK	SHOPPING	TRANSPORTATION	TELEPHONE
☐ (0) Independent	☐ (0) Independent	☐ (0) Independent	☐ (0) Independent	☐ (0) Independent	☐ (0) Independent
☐ (1) Sometimes	☐ (1) Sometimes	☐ (1) Sometimes	☐ (1) Sometimes	(1) Sometimes	☐ (1) Sometimes
☐ (2) Most of the Time	☐ (2) Most of the Tim	e 🔲 (2) Most of the Time	\square (2) Most of the Time	☐ (2) Most of the Time	☐ (2) Most of the Time
☐ (3) All the Time	☐ (3) All the Time	(3) All the Time	☐ (3) All the Time	☐ (3) All the Time	☐ (3) All the Time
MANAGING MEDICINE	☐ (0) Independent	☐ (1) Sometimes	☐ (2) Most of the Time	☐ (3) All the Time	SCORE:
As a result of Caregiving has the caregiver had any of the following challenges?					
Social life has suffered (3) Yes (0) No Feels angry toward client (4) Yes (0) No					
Not enough money	🗆 (3) Yes [☐ (0) No Health has suffe	ered from caregiving	☐ (4) Yes ☐ (0) No	SCORE:
Not enough privacy	🗆 (4) Yes [affected relationship	□ (4) Yes □ (0) No	SCORE.
Stressed for caregiving	and [] (4) Vec. [with other famili	y members negatively	□ (¬) 163 □ (U) NO	,
meeting other responsibilities (0) No					
Feels burdened					
ADD THE TWO SCORES TO GET THE TOTAL NATIONAL FAMILY CAREGIVER PROGRAM SCORE:					